



# Powering Healthcare for All of Us



## Plan 14

### Summary Plan Description



January 1, 2025



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# INTRODUCTORY INFORMATION

## About This Summary Plan Description (“SPD”)

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This SPD outlines the health and welfare benefits provided to participants by Plan 14 of the NECA/IBEW Family Medical Care Plan (referred to as “the Plan” or “the Fund” in this SPD).

Wherever the term “you” or “your” is used in this SPD, it means an eligible employee.

If you are a Plan 14 participant who meets the Plan’s eligibility requirements, you and your family members (who meet the Plan’s definition of a *dependent* on pages 63-64 of this SPD) will be eligible for the benefits described herein.

The following benefits that are discussed in this SPD are considered ancillary benefits, and you are only entitled to these coverages if they are included in your employer’s contract with the Plan:

Dental	Vision
Weekly Disability	Life insurance
AD&D insurance	Individual Special Fund Account

**If you are not sure which benefits you are entitled to, call the Benefit Office at 1-877-937-9602 or 1-706-841-7000.**

## Other Benefit Plans Provided by the Fund

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The Fund provides benefit schedules that may differ from the benefit plan described in this SPD. Because the benefits can differ, those plans are described in separate SPDs. Please be sure you are reviewing the benefit SPD that is in your employer’s agreement with the Trustees of this Plan. Please visit [www.nifmcp.com](http://www.nifmcp.com) to access SPDs and other information.

## Be Sure to Carry and Use Your Medical I.D. Cards

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You and your adult dependents should carry a medical I.D. card. Show your card whenever you or an eligible family member receives medical care from a provider. Contact the Benefit Office if you need a medical I.D. card.

## Does the Benefit Office Have Your Current Address?

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Please ensure that the Benefit Office has the current mailing address on file for you and your eligible dependents so all important mailings reach you. For example, when the Benefit Office is informed that coverage for you or your dependent is going to terminate, the Fund is required by law to send you information about your right to continue coverage through self-payments. This is just one example of many important notices you may not receive if your address on file is outdated. To update your address, please contact the Benefit Office, or log in to your Participant Portal account at [www.nifmcp.com](http://www.nifmcp.com). If you do not already have a Participant Portal account, you can create one by registering as a “New User” on the Participant Portal login page.

# PLAN FEATURES

## Major Medical Benefits (Blue Card PPO Network)

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The Plan's Major Medical Benefits are provided by the national Blue Card Preferred Provider (PPO) network through Anthem/Blue Cross Blue Shield of Georgia (your "home plan"), an independent licensee of the Blue Cross and Blue Shield Association. The Blue Card network links individual Blue Cross Blue Shield (BCBS) PPO networks to provide you with access to healthcare networks across America.

If you use BCBS PPO network providers, you will receive the PPO (in-network) benefits shown on the *Schedule of Benefits* (see pages 7-9).

**To locate a BCBS PPO provider:  
Call 1-800-810-BLUE (2583) or visit [www.anthem.com](http://www.anthem.com)**

The phone number and website address are also on the back of your medical I.D. card.

### Your Anthem BCBS Medical I.D. Card

Your Anthem BCBS medical I.D. card gives you access to BCBS network providers throughout the United States. The three-letter alpha prefix that precedes your subscriber number on your medical I.D. card identifies Anthem/Blue Cross and Blue Shield of Georgia (BCBSGA) as your home plan.

## Pre-Certification Requirements

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**Call 1-855-343-4851 for pre-certification.**

Many services and treatments require pre-certification to be covered by the Plan. It is your responsibility to ensure that your provider has received pre-certification before you receive services. The number to contact about pre-certification is on your medical I.D. card. If you have questions about pre-certification, please contact the Benefit Office.

**Pre-certification is NOT a guarantee of payment.**

Services are approved based on medical necessity and appropriateness. Actual payment is dependent upon that person meeting the Plan's eligibility rules and other provisions. See page 29 for more information about the *Utilization Review Program*.

## Dental Benefits (if applicable)

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The Plan's dental benefits are administered by Delta Dental of Pennsylvania ("Delta Dental"). The same benefit levels are provided for both in-network and out-of-network dental services. However, Delta Dental of Pennsylvania has a broad national network of dentists – called the "Delta Dental PPO plus Premier" – who have agreed to accept Delta Dental maximum allowed charge as payment in full. You DO NOT have to use Delta Dental dentists to receive dental benefits; however, if you use "Delta Dental PPO plus Premier" dentists, you will save money due to lower fees.

You do not need any authorization from Delta Dental or the Benefit Office to choose a dentist. Please provide the member's Social Security number to the dental provider to identify your dental benefits – no dental card is needed. See pages 39-40 for more information about your dental benefits.

**For customer service or to find a Delta Dental provider:  
Call Delta Dental at 1-855-277-4526 or visit [www.deltadentalins.com](http://www.deltadentalins.com) or [www1.deltadentalins.com/fmcp](http://www1.deltadentalins.com/fmcp)  
Refer to group account number 23179.**



## Vision Benefits (if applicable)

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The Plan's vision benefits are administered by VSP Vision Care (VSP). VSP includes a network of providers who will provide basic vision services.

Please provide the member's Social Security number to the vision provider to identify your vision benefits – no vision card is needed. See pages 41-43 for more information about your vision benefits.

**For customer service or to find a VSP provider:  
Call VSP at 1-800-877-7195 or visit [www.vsp.com](http://www.vsp.com)**

## Prescription Drug Program

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The Plan's prescription drug benefit program is administered by Sav-Rx. You can use your medical I.D. card to purchase prescription drugs from any participating retail pharmacy. Please note that Walmart and Sam's Club are NOT participating pharmacies. There is also a mail-order feature that allows you to save even more money on your long-term and maintenance prescription drugs. See pages 37-38 for more information about your prescription drug program.

**For customer service at Sav-Rx:  
Call Sav-Rx at 1-866-233-IBEW (4239) or visit [www.savrx.com](http://www.savrx.com)  
Group #: NIFMCP and BIN #: 006558**

**Note:** If your spouse has coverage under another health plan, they must follow the rules of their prescription drug plan first and then file a claim with Sav-Rx for consideration of the remaining charge. The same applies to prescription drugs for any children for whom your spouse's plan pays primary benefits.

**Remember! Walmart and Sam's Club are NOT part of your prescription drug network.  
The Plan will not cover prescription drugs purchased from their pharmacies.**

## LiveHealth Online

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LiveHealth Online uses two-way video to connect you with board-certified physicians that can help diagnose minor illnesses or injuries. Physicians, using LiveHealth Online, can answer your questions, assess your condition and even provide certain prescriptions if needed.

You can utilize this service with your smartphone, tablet, or computer with a webcam. To begin using this program, visit [www.livehealthonline.com](http://www.livehealthonline.com) or download the free LiveHealth Online app to your mobile device and sign up for an account using your Plan information. Once your account is set up and your insurance information is entered correctly, you can begin connecting with physicians immediately.

**LiveHealth Online is a great tool to use in non-emergent cases when you don't have time to get to your primary care provider, urgent care, or to avoid an unnecessary trip to the emergency room.**

For more information, please contact the Benefit Office, visit [www.livehealthonline.com](http://www.livehealthonline.com), or download the free LiveHealth Online app to your mobile device.

## Teladoc

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Teladoc helps ensure you are receiving the best medical care from all of your providers.

At your request, Teladoc's "Teladoc Medical Experts" can review your medical records and provide helpful information and advice from a world-renowned medical expert in the appropriate field when you or your dependent are facing a critical medical

decision that involves a serious diagnosis like cancer or undergoing surgery. It's a great tool to ensure that your physician is treating whatever illness or injury you have using the best possible treatments available. Teladoc services include:

- General Medicine: 24/7 care for non-emergency conditions
- Blood sugar management
- Expert medical opinions
- Specialists: Dermatology

Teladoc also includes a Diabetes Management Program for members living with Type 1 or Type 2 diabetes. This program is provided at no cost to you and will provide you with a free cellular-connected blood glucose monitor, unlimited test strips, personalized insights, and expert coaching.

**For more information or to utilize Teladoc's available services, call 1-800-835-2362 or visit [www.teladochealth.com/fmcp](http://www.teladochealth.com/fmcp) or download the free Teladoc Health app to your mobile device.**

## SWORD Virtual Physical Therapy Services

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The Plan offers coverage of virtual physical therapy services through its vendor, SWORD. There are no deductibles or co-payments for this service. Using innovative technology, SWORD offers digital physical therapy services provided by US-based licensed professionals.

**For more information, call 1-888-492-1860 or visit [meet.swordhealth.com/thrive/fmcp](http://meet.swordhealth.com/thrive/fmcp)**

## Magellan Healthcare

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Magellan Healthcare will assist in managing the Plan's coverage of Applied Behavioral Analysis ("ABA") Therapy for individuals with confirmed diagnoses of Autism Spectrum Disorder ("ASD"). Once you receive an ASD diagnosis, you must contact Magellan to receive prior authorization before your ABA Therapy services are covered by the Plan. Magellan will also adjudicate claims and provide utilization management as treatment progresses. Magellan ABA Care Managers work with your provider and anyone else involved in your treatment to develop a custom care plan tailored to your child that optimizes medically necessary treatment and services and ensures the best outcomes.

**For more information or to contact Magellan Healthcare for coverage of ABA Therapy, call 1-800-424-1602 or visit [www.magellanhealth.com](http://www.magellanhealth.com)**

## TalkSpace

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The Plan provides virtual behavioral health services with licensed therapists for plan participants ages 13 years and older through TalkSpace. TalkSpace is a convenient and affordable way to connect with a licensed therapist from the privacy of your mobile device. Through TalkSpace, you can send your therapist texts, audio, picture, and video messages at any time, and they will respond daily, up to five days per week. TalkSpace also offers live video sessions so you can utilize the "face-to-face" therapy experience. These benefits are provided with no cost-sharing to you. Limitations may apply.

**To get started on TalkSpace, visit [www.talkspace.com/fmcp](http://www.talkspace.com/fmcp) or download the free TalkSpace Therapy and Support app to your mobile device.**

## Progyny

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The Plan provides a variety of fertility services for members and their dependent spouses (dependent children excluded) through Progyny. The benefit will include up to two (2) Smart Cycles per lifetime. A Smart Cycle bundles individual services,

tests, and treatments together to create a comprehensive family building benefit that is flexible and allows a provider to customize the most appropriate treatment plan for each participant, which may include:

- Artificial Insemination (IUI)
- FDA Bloodwork and Testing
- Fresh In Vitro Fertilization (IVF) Cycle
- Frozen Embryo Transfer (FET)
- Patient Care Advocate (PCA) Concierge Support
- Fertility Medications (via Progyny Rx)
- Pre-implantation Genetic Screening
- Pre-implantation Genetic Diagnosis
- Tissue Transportation
- Donor Tissue Purchase

Benefits through Progyny are subject to other Plan limitations and exclusions provisions, including but not limited to eligibility and medical necessity. Discuss this benefit with Progyny's Patient Care Advocates by calling 1-833-233-0981, or visit [www.Progyny.com/FMCP](http://www.Progyny.com/FMCP) for more information.

## Norton LifeLock

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The Plan provides family identity protection coverage to all eligible participants. To enroll in this benefit, please visit [members.excelsiorenroll.com/fmcp](http://members.excelsiorenroll.com/fmcp), or visit [www.nifmcp.com](http://www.nifmcp.com) to review the LifeLock information document. Please note that the LifeLock coverage will be active only for the months in which you are enrolled as an active participant in the Plan.

## The Working Spouse Rule

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### Basic Rule

If your spouse works and is eligible for coverage through their employer, then your spouse is required to enroll in the employer's health plan. If your spouse fails to enroll in the employer's plan, this Plan will only pay 20% of the allowable charge of covered medical and prescription drug expenses your spouse incurs.

If your spouse has already declined their employer's plan at the time you become eligible, the penalty reduction will not apply to your spouse's claims as long as they opt into their employer's plan during the next open enrollment period.

### Hardship Exemption

The Working Spouse Rule does NOT apply if your spouse:

1. Has gross annual wages of less than \$29,000; or
2. Has gross annual wages greater than \$29,000 but less than \$44,000 and must pay more than \$200 per month toward the cost of the least expensive health plan offered by their employer.

You are responsible for demonstrating your entitlement to a hardship exemption by submitting a letter attesting to wages and cost of coverage from the employer on company letterhead. The Benefit Office will determine whether a spouse with variable wages qualifies for the hardship exemption by looking at the spouse's average wages over the past twelve months.

## **Additional Provisions Regarding the Working Spouse Rule**

1. The Working Spouse Rule does not apply to Plan participants whose employers make multi-tiered contributions to this Fund. To determine if your employer makes multi-tiered contributions on your behalf, please contact the Benefit Office or ask your employer.
2. The Working Spouse Rule only applies to your spouse's claims, not to claims incurred by your children.
3. The rule only applies to medical and drug expenses. Your spouse is not required to enroll in their employer's dental and/or vision plan. However, if your spouse does enroll in the employer's dental or vision program, this Plan will coordinate benefits and pay secondary to the employer's plan.
4. The Working Spouse Rule applies EVEN IF any of the following apply:
  - The working spouse's employer's plan does not have a single-only coverage option.
  - Medical coverage is an option under a cafeteria plan.
  - The working spouse's employer's plan is an HMO.
  - Your spouse works part-time.
  - The employer offers an incentive to induce employees not to enroll.
5. The Working Spouse Rule will NOT apply in any of the following situations:
  - Your spouse's employer does not offer medical or prescription drug coverage.
  - Your spouse's employer requires your spouse to pay the full cost of the healthcare coverage.
  - Your spouse's only other option for group insurance is retiree coverage.
  - Your spouse's only other option for group insurance is COBRA coverage.
  - Your spouse's only other coverage option is an HMO and your residence is more than 25 miles outside the HMO service area.
  - Your spouse's claim is denied as an exclusion from under the working spouse's employer's plan (documentation of such denial may be required) but is a covered benefit under this plan.
6. If this Plan pays 20% of your spouse's claims because of this rule, those co-insurance shares will not apply to the Plan's out-of-pocket limits, nor will the claim be paid at 100% if your spouse's out-of-pocket limit was previously met by other charges.
7. You are required to provide accurate and timely information to the Fund about your spouse's employment status and benefit entitlement, and the Benefit Office may require verification of this information from your spouse's employer.

## **Dual Coverage Saves You Money**

When your spouse is covered by their employer's plan and this Plan at the same time, the two plans together will usually pay 100% of your spouse's covered claims under the coordination of benefits rules.

# PLAN 14 SCHEDULE OF BENEFITS

Below is a summary of the benefits offered by the Plan. Some of these benefits may not be available to you because they are not included in your employer's agreement with the Plan. Please contact the Benefit Office for more information.

<b>Major Medical Benefits: Anthem Blue Cross Blue Shield – Blue Card PPO Network</b>		
<b>To locate a provider, visit <a href="http://www.anthem.com">www.anthem.com</a> or call 1-800-810-BLUE (2583).</b>		
<b>Benefit Period = Calendar Year</b>		
<b>Deductibles</b>		
	<b>PPO</b>	<b>Non-PPO</b>
Per Person	\$350	Combined with PPO
Per Family	\$1,050	–
<b>Out-Of-Pocket Limits</b>		
	<b>PPO</b>	<b>Non-PPO</b>
Per Person	\$1,900	No Limit
Per Family	\$3,800	No Limit
<b>Plan Payment Percentage/Member Co-Insurance</b>		
	<b>PPO</b>	<b>Non-PPO</b>
Plan	85%	75%
Member	15%	25%
	<b>Your Cost If Using An In-Network Provider</b>	<b>Your Cost If Using An Out-Of-Network Provider</b>
Office Visit	15% co-insurance	25% co-insurance
Preventive Care	No charge	
Emergency Room Services	\$100 co-pay (waived if admitted), then 15% co-insurance	
Urgent Care Facility	15% co-insurance	25% co-insurance
Inpatient Facility Fee (hospital room)	15% co-insurance	25% co-insurance
Outpatient Facility Fee (ambulatory surgery center)	15% co-insurance	Not covered
Home Healthcare	15% co-insurance (120 visits/yr)	25% co-insurance (120 visits/yr)
Skilled Nursing Facility	15% co-insurance (30 days/yr)	25% co-insurance (30 days/yr)
Hospice Services	No charge	25% co-insurance
Chiropractic Services	15% co-insurance (15 visits/yr)	25% co-insurance (15 visits/yr)
Mental/Behavioral Health & Substance Use Inpatient and Outpatient	15% co-insurance	25% co-insurance
Rehabilitation/ Habilitation Services (PT*, OT*, and Cardiac)	15% co-insurance	25% co-insurance
Durable Medical Equipment	15% co-insurance	25% co-insurance
Speech Therapy	15% co-insurance	25% co-insurance

\*Pre-certification may be required

## Major Medical Benefits: Anthem Blue Cross Blue Shield – Blue Card PPO Network

To locate a provider, visit [www.anthem.com](http://www.anthem.com) or call 1-800-810-BLUE (2583).

Applied Behavioral Analysis (ABA) Therapy ( <i>pre-authorization required</i> )	15% co-insurance	25% co-insurance
Bariatric Surgery	Not covered	
Hearing Aids ( <i>standard pair</i> )	Limited up to \$4,000 every three (3) years with related services	
Orthotics	One (1) pair of custom molded foot orthotics every two (2) years for adults and a limit of two (2) per plan year for children up to age 18 when prescribed and performed in-network ONLY	

## Prescription Benefits: Sav-Rx

To locate a provider, visit [www.savrx.com](http://www.savrx.com) or call 1-866-233-IBEW (4239).

Benefit Period = Calendar Year		
Out-Of-Pocket Limits		
Per Person	\$1,000 per calendar year	
Per Family	\$2,000 per calendar year	
Member Co-Pays/Co-Insurance		
Out-Of-Network = Not Covered	Your Cost In-Network	
	Retail	Mail
Generic drugs (mandatory) (Tier 1)	No charge	
Preferred brand drugs (Tier 2)	20% co-insurance	
Non-preferred brand drugs (Tier 3)	30% co-insurance ( <i>minimum \$40 co-pay</i> )	30% co-insurance ( <i>minimum \$80 co-pay</i> )
<b>Note:</b> Walmart and Sam's Club are NOT part of the Labor-friendly Sav-Rx network, and the Plan will not cover drugs purchased from their pharmacies.		

## Dental Benefits: Delta Dental (if applicable)

To locate a provider, visit [www.deltadentalins.com](http://www.deltadentalins.com) or call 1-855-277-4526.

Benefit Period = Calendar Year		
Deductibles		
Per Person	\$0 per calendar year	
Per Family	\$0 per calendar year	
Maximum Payable Benefits		
Per person ( <i>Does not Apply to Children Under Age 19</i> )	\$1,500	
Plan Payment Percentage		
	Plan	Member
Preventive	100%	0
Minor Restorative	80%	20%
Major Restorative	50%	50%
Other Benefits		
Orthodontia (children up to age 19)	Excluded	

### Vision Benefits: **VSP Vision Care** (if applicable)

To locate a provider, visit [www.vsp.com](http://www.vsp.com) or call 1-800-877-7195.

#### Benefit Period = Calendar Year

	Amount Paid by Plan If Using An <b>In-Network</b> Provider	Amount Paid by Plan If Using An <b>Out-Of-Network</b> Provider
Vision Exam	Paid in full	\$35
Frames	Provided up to \$180 allowance	\$35
Lenses (per pair):		
• Single Vision	Paid in full	\$30
• Lined bifocal	Paid in full	\$40
• Lined trifocal	Paid in full	\$55
• Lined lenticular	Paid in full	\$55
Contacts	Provided up to \$150 allowance	\$120
Safety Glasses		
• Frames	Provided up to \$65 allowance	\$25
• Lenses (per pair)		
• Single Vision	Paid in full	\$30
• Bifocal	Paid in full	\$35
• Trifocal	Paid in full	\$45
• Lenticular	Paid in full	\$60
Lasik	\$1,500 per eye (lifetime)	

### Weekly Disability Benefits (if applicable)

**(Employees Only)**

#### Benefits

Benefit Period	26 weeks
<b>Amount per Week</b>	
Occupational	\$300 per week
Non-Occupational	\$600 per week

### Life Insurance and Accidental Death & Dismemberment Benefits (if applicable)

**(Employees Only)**

#### Benefits

Employee Death	\$20,000
Employee AD&D	\$20,000

# ELIGIBILITY FOR HOURLY BARGAINING UNIT EMPLOYEES

This section describes the eligibility rules that apply to active hourly bargaining unit employees whose employers contribute to the Fund based on hours worked. The eligibility rules for non-bargaining unit employees are on page 22.

## Definitions Applicable to Eligibility

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### Benefit Month

A period of one calendar month during which a person is eligible for Plan benefits because they have met the applicable eligibility requirements during the corresponding eligibility (work) month.

### Eligibility (Work) Month

A period of one calendar month during which a person meets the applicable eligibility requirements necessary to provide benefit coverage during the corresponding benefit month.

### Credited Hour

Any hour: 1) worked by an employee for which an employer contribution is made to the Fund under the terms of a written plan of benefits; 2) worked by a non-bargaining unit employee for which an employer contribution is made under the terms of the employer's participation agreement with the Trustees; 3) credited under the Plan's eligibility during disability provisions; or 4) received or due from another welfare fund having a reciprocity agreement with this Fund.

## Initial Eligibility Requirements

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### Initial Eligibility Date

You will become initially eligible on the first day of the benefit month corresponding to the eligibility (work) month in which you first accumulate at least 140 credited hours of employment for which an employer is required to make and actually makes a contribution to the Fund on your behalf. The date on which you become initially eligible is called your *initial eligibility date*.

### Initial Eligibility Rule for New Employees

Individuals who were never covered under the Plan in the past can earn initial eligibility if they have 200 hours during a two-consecutive month period. The lag month applies (see charts under Continuing Eligibility for example of lag month). For example, 100 hours in January and 100 hours in February earn initial eligibility effective April 1.

The normal 140-hour rule described in the paragraph above also applies—new employees will become initially eligible by satisfying either rule.

### When Benefits Start (Effective Date of Benefits)

Your benefit coverage will start on your initial eligibility date. For example, if your employer makes contributions for you for at least 140 credited hours for work performed in January, your coverage will start on March 1.

If you have dependents on the date your coverage starts, their coverage will start on that same date. If you later acquire a dependent while you are eligible, coverage will start on the date the person became your dependent. Your dependents' eligibility is contingent upon your eligibility.

**The Plan's definition of a "dependent" begins on page 63.**



Legal documentation (such as an original registered marriage certificate, certified government-issued birth certificate, or divorce decree) is required by the Benefit Office before any benefits can be paid. The Benefit Office reserves the right to request additional documentation to determine eligibility status as necessary.

## Continuing Eligibility

Once you become eligible, you and your dependents will continue to be covered during each benefit month if you meet the continuing eligibility rules during the corresponding eligibility (work) month. The minimum credited hour requirement for continuing eligibility is 140 hours per eligibility month. The table below shows how eligibility months correspond to benefit months.

Eligibility (Work) Month	⇒	Benefit Month	Eligibility (Work) Month	⇒	Benefit Month
November		January	May		July
December		February	June		August
January		March	July		September
February		April	August		October
March		May	September		November
April		June	October		December

## Your Hour Bank

After you have satisfied the initial eligibility rules, your credited hours in excess of 140 in an eligibility (work) month will be credited to your hour bank.

The maximum you can accumulate in your hour bank is 840 hours (140 hours times six months = 840 hours).

If you fail to have 140 credited hours in an eligibility month, the number of credited hours necessary to make up the difference will be deducted from your hour bank.

If your combined hours from work and your hour bank are less than 140, you may make a self-payment for the hours you are short (see the following section for more information). If you don't make the self-payment but return to work within twelve (12) months, the hours remaining in your hour bank can be used to help you re-establish eligibility. If you do not return to work within the 12-month window, any remaining amounts in your hour bank will be forfeited.

Your hour bank is not a vested benefit. The hours in your hour bank may, at any time, be limited, changed or extinguished through Trustee action. Also note, your hour bank has no monetary value.

## Self-Payments for Short Hours

If you do not have 140 credited hours in an eligibility (work) month even with your banked hours, you can make up to twelve (12) consecutive monthly self-payments to cover the difference between your credited hours and the number of hours needed to satisfy the 140-hour rule.

An additional 12-month self-pay period will be allowed if you return to covered employment and have at least 100 credited hours during an eligibility (work) month that corresponds with, or immediately follows, a benefit month during which you were eligible because of a self-payment for short hours. Additional 12-month self-pay periods will be allowed without limit as long as you continue to meet the 100-hour requirement.

You are only entitled to a self-pay period if you are an active employee who is already covered under the Plan when your hours shortage occurs.

Self-payment amounts will be determined by multiplying the hours you are short of 140 times the current hourly contribution rate. The due date for short hours self-payments is the last day of the benefit month for which the payment is being made.

## Eligibility During Disability (if applicable)

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You are only entitled to this benefit if your employer's contract with the Plan includes this benefit. Please contact your employer for more information.

### Protection During Short-Term Disabilities

If you become disabled under the Plan's criteria for disability, and your employer's contract with the Plan includes disability benefits, your eligibility will continue for **up to twelve (12) months**, provided that you meet **ALL** three of the following requirements:

1. You must be an eligible active employee on the date your disability starts; AND
2. You must be eligible for the benefits during the month that follows the date of disability; AND
3. You must have worked enough hours and have been credited with sufficient disability hours in the eligibility (work) month in which you became disabled to satisfy the Plan's continuing eligibility rules. This means that the number of any disability hours to which you might be entitled, together with your regular credited hours, must equal or exceed 140 in the month your disability starts.

If you meet the above qualifications, you will be credited with eight disability hours each day of the work week, Monday through Friday, during your period of disability. However, your disability credit hours will stop accumulating once you reach 140 hours and no credit will accumulate to your hour bank.

You are NOT entitled to eligibility protection during disability if you are a COBRA participant.

### Additional Rules Governing Eligibility During Disability

1. If you do not qualify for eligibility during disability as explained above, no credit for disability will be granted to you for future use.
2. You can receive disability credit for non-work-related disabilities and work-related disabilities.
3. You cannot receive disability credit if you are retired or making COBRA self-payments.
4. To receive disability credit for an occupational disability, you must have become disabled on the job while you were working for an employer who was making contributions to the Fund on your behalf under a collective bargaining agreement or participation agreement. If you became disabled on the job while working for an employer who was not signatory to a collective bargaining agreement or participation agreement, you will NOT be eligible for disability credit.
5. The maximum period that your eligibility will be continued is 12 benefit months. However, if your eligibility is continued under this provision and you return to employment for a contributing employer before the expiration of 12 benefit months, your eligibility will be continued for the rest of the benefit month in which you return to work on a continuous full-time basis and for the next two succeeding benefit months. This permits your eligibility to be continued without interruption while you are working to earn future eligibility.
6. If you qualify for disability credit and you recover in the same month in which your disability began, you will be eligible in the benefit month related to the eligibility month in which you were disabled, provided you would have been eligible if you had worked full-time for a contributing employer during your period of disability.

7. If you are covered under this provision for the allowed 12 months and are still disabled and unable to go back to work, or if you recover from your disability but there is no work available in your jurisdiction, you may be entitled to continue coverage by making COBRA self-payments. Any bank hours are not available to use for continued eligibility.
8. If you recover after receiving disability credit and you do not go to work for an employer contributing to the Fund, your coverage will terminate on the date you are no longer disabled or the date your coverage terminates under the Plan's continuing eligibility rules unless you make correct and on-time COBRA self-payments.

If you pass away while you are covered under this provision and you have not accumulated any further eligibility, your dependents will be covered for three (3) more months starting with the first day of the month following the month in which you pass away. After the 3-month period, your dependents may be entitled to continue coverage by making COBRA self-payments.

## Special Circumstances

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Below is a description of special circumstances that may affect your eligibility and coverage under the Plan. However, your employer may have additional or different requirements for Plan coverage under these circumstances. Please contact your employer for more information.

### Reciprocity

The Fund is signatory to the Electrical Industry Health and Welfare Reciprocal Agreement. The purpose of the Reciprocal Agreement is to permit you to retain eligibility when contributions are made for you to another IBEW-affiliated health and welfare trust fund.

If you want this Fund to be your home fund when you travel outside of its jurisdiction, you should register with the Electronic Reciprocal Transfer System (ERTS) at any IBEW Local Union office.

### Family Medical Leave Act (FMLA)

The Family Medical Leave Act (FMLA) requires certain employers (but not all) to grant unpaid leave for specific reasons, such as the birth of a child or a serious family illness. Eligibility for this unpaid leave is determined by the employer, not by the Trustees of this Fund.

If you are granted FMLA leave, you are entitled to a continuation of the Plan's healthcare benefits if your employer makes the required contributions to the Fund on your behalf. Failure of your employer to submit contributions on a timely basis will result in loss of coverage under this Plan.

### Military Leave

If you are called to active military duty in the uniformed services of the United States for *31 days or more*, your eligibility will be frozen until you return, provided you return to covered employment within the time prescribed by the Uniformed Services Employment and Reemployment Rights Act of 1994 (USERRA). Alternatively, this Plan allows you to make self-payments to keep your coverage in force while you are on military leave. You will not need health coverage for yourself during a period of military leave, but you may want to make self-payments to continue coverage for your dependents. The maximum self-payment period during a military leave is 30 months. When you return, you will need to continue making self-payments until you re-establish eligibility under this Plan's eligibility rules and/or your employer's eligibility rules (subject to the 30-month maximum).

The provisions described above are merely a summary, and other rules may apply depending on your circumstances. If you are called to active military duty, you should call the Benefit Office as soon as possible so that they can explain these options to you in more detail. An eligibility freeze will automatically go into effect unless you tell the Benefit Office that you would like to make self-payments instead.

If you would like more information about your rights during a military leave, contact VETS at 1-866-4-USA-DOL or visit the government's website at [www.dol.gov/agencies/vets](http://www.dol.gov/agencies/vets).

## **In the Event of Your Death**

If you pass away while you are an eligible employee (who is not making COBRA self-payments), Plan coverage for your surviving dependents may be continued according to the rules explained below.

1. Your surviving dependents will continue to be covered through the end of the benefit month in which your death occurs, unless you were covered under the eligibility during disability provisions at the time of your death, then your dependents will continue to be covered for three months starting with the first day of the month following the month in which you pass away.
2. After that, your dependents can continue their coverage by making COBRA self-payments, or by making survivor self-payments. If your spouse chooses to make COBRA self-payments, the rules governing COBRA coverage will apply. Note that if your spouse elects COBRA, they will not be entitled to make survivor self-payments at any future date. Similarly, if your spouse chooses the survivor self-payment option, they will lose the right to elect COBRA coverage at any future date.

Remember, your employer may have additional or different requirements for Plan coverage for your surviving dependents in the event of your death. Please contact your employer for more information.

## **Rules Governing Survivor Self-Payments**

If your surviving spouse is under age 62, they can make self-payments to continue coverage for themselves and any of your surviving dependent children in accordance with the following rules:

1. The amount of the monthly self-payment is determined by the Trustees and may be changed at any time.
2. By making the self-payments, your spouse will remain eligible for the same benefits they were eligible for when you died.
3. Your spouse must make their first self-payment on or before the date on which a self-payment to maintain continuous coverage is due. There must be no lapse in coverage.
4. Each subsequent payment must be postmarked no later than the 15th day of the month preceding the benefit month for which they are paying. Payments postmarked after the 15th will not be accepted.
5. If your spouse fails to make a self-payment on or before the date it is due, their eligibility and the eligibility of any of your surviving dependent children will terminate at the end of the benefit month for which they had already paid. They will not be allowed to make any future self-payments.
6. Once a self-payment has been accepted by the Benefit Office, it will not be returned.
7. Your spouse can continue to make self-payments until they remarry or until one of the other events specified in *Termination of Dependent Benefits* on pages 15-16 occurs.
8. If your spouse doesn't elect to make survivor self-payments when they are first entitled to do so, they will not be permitted to make self-payments at any future date.
9. When your spouse becomes age 62, their coverage as a dependent of an active employee will terminate.

Coverage for your surviving dependent children will terminate if your surviving spouse's coverage under this provision terminates for any reason. It will also terminate the day the child no longer meets the Plan's definition of a dependent (for example, when the child hits the Plan's limiting age).

## Termination of Eligibility

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### Termination of Employee Benefits

You will cease to be eligible for benefit coverage under the Plan on the earliest of the following dates unless you are entitled to COBRA coverage and a correct and on-time COBRA election and self-payment is made by you or on your behalf:

1. If you fail to meet the continuing eligibility requirements as outlined in your employer's collective bargaining agreement or participation agreement, unless you are terminated and make correct and on-time self-payments for COBRA coverage.
2. If your coverage is being continued under the eligibility during disability provisions, on the date you fail to meet the applicable requirements.
3. If you are making COBRA self-payments, at the end of the last day of the applicable maximum coverage period to which you were entitled and for which correct and on-time self-payments have been made, or on the date of occurrence of any of the events stated in *Termination of COBRA Coverage* on page 20, whichever occurs first.
4. The date you enter employment in the electrical industry for an employer who is not signatory to an agreement which requires contributions either to this Plan or another IBEW-affiliated health and welfare trust fund. On this date, you shall forfeit your hour bank, the entire balance of your Special Fund Account, and no self-payments for short hours will be permitted except for COBRA coverage (if required by law). This provision does not apply to a member who is working as a SALT with the permission of an IBEW Local Union Business Manager pursuant to the provisions of an IBEW Salting Agreement.
5. The date on which the Plan discovers that you and/or your dependent(s):
  - (a) failed to make a required payment when it was due; or
  - (b) made a material misrepresentation or committed fraud against the Plan. This includes, but is not limited to, furnishing incorrect or misleading information or permitting the improper use of a membership I.D. card.

If the Plan determines that a) or b) occurred, the Plan has the right to rescind coverage under the Plan and may demand repayment of all benefits paid on behalf of you and/or your dependents. "Rescind" means a cancellation or discontinuance of coverage under the Plan that has a retroactive effect. "Rescind" does not include a cancellation or discontinuance of coverage under the Plan if the cancellation or discontinuance of coverage has only a prospective effect. This provision is intended to comply with the Patient Protection and Affordable Care Act and the Health Care and Education Reconciliation Act of 2010.

6. The date the Trustees terminate the benefits provided by this Plan.
7. The date of your death.

### Termination of Dependent Benefits

A dependent of yours will cease to be eligible for benefits from this Plan on the earliest of the following dates unless the dependent is entitled to COBRA coverage and a correct and on-time COBRA election and self-payment is made by or on behalf of the dependent:

1. The date you cease to be eligible for benefit coverage for reasons other than your death.
2. For your spouse, the date of your divorce.
3. For a child who fails to meet this Plan's definition of a dependent child, at the end of the calendar month in which the child no longer meets the Plan's qualifications.

4. If COBRA self-payments are being made by or on behalf of the dependent, at the end of the last day of the applicable maximum coverage period to which the dependent is entitled and for which correct and on-time self-payments have been made, or on the date of occurrence of any of the events stated in *Termination of COBRA Coverage* on page 20, whichever occurs first.
5. The date the Trustees terminate dependent benefits (or all benefits) under the Plan;
6. In the event of your death:
  - a. At the end of the last day of the last benefit month for which you had earned eligibility before your death;
  - b. If your eligibility was being maintained under the eligibility during disability provisions, at the end of the last day of the third benefit month following the month in which your death occurred; or
  - c. If your surviving spouse is making survivor self-payments to continue coverage for themselves and any of your surviving dependent children, on the first of the following dates:
    - The date any of the events listed above in No. 1 through 5 occurs;
    - The last day of the last benefit month for which a correct and on-time self-payment was made by or on behalf of your surviving spouse;
    - The first day of the month following the month in which your surviving spouse attains age 62;
    - The date your surviving spouse becomes covered under another healthcare plan;
    - For a surviving dependent child, the date the child ceases to meet this Plan's definition of a dependent child; or
    - The date your surviving spouse remarries.

Your employer may have additional or different requirements for termination of benefits for you and your dependents. Please contact your employer for more information.

### **Termination Upon Employer Withdrawal**

The following rules apply if an employer withdraws from the NECA/IBEW Family Medical Care Trust Fund. A withdrawal occurs when an employer's collective bargaining agreement or other written agreement ceases to require contributions to the Plan for active employees. The Trustees in their sole discretion may also deem that a withdrawal has occurred if an employer ceases to make required contributions to the Plan for two consecutive months. A withdrawal can also occur when a local union negotiates health benefit coverage for a substantial number of its members under a plan other than this Plan.

When a withdrawal occurs, persons having Plan coverage because of current or past employment with the employer that has withdrawn will cease to be eligible for coverage under this Plan on the date the employer withdraws from the Plan. This includes bargaining unit employees, employees making self-payments for short hours, employees on COBRA coverage (unless federal law requires the Plan to continue the person's COBRA coverage), employees maintaining coverage due to reciprocity, non-bargaining unit employees of the affected employer, and any dependents of affected employees. Termination of eligibility also cancels all of an employee's credited hours in their hour bank and forfeits the entire balance of their Special Fund Account. Therefore, no extended eligibility otherwise available under the Plan because of an employee's hour bank or Special Fund Account will be available. The Plan has no responsibility for claims incurred after the date of the employer's withdrawal from the Plan.

### **Termination of Eligibility Procedures**

If the Plan determines that you and/or your dependent(s) are not eligible for coverage, the Plan will notify you in writing of its discovery. The ineligible individual's coverage will terminate on the date it is determined that the individual was no longer eligible for coverage through the Plan.

To appeal the Plan's determination of ineligibility, you must respond to the Plan's notice, as set forth below, within 30 days of the date of that notice. Failure to respond to the Plan's determination of ineligibility within the 30-day timeframe will terminate your right to appeal.

All claims or disputes regarding eligibility and enrollment, including disputes relating to a dependent's eligibility and/or dependents removed from coverage due to failure to provide documentation substantiating their eligibility, must be in writing and must include the following information:

1. The nature of the claim (i.e., appeal of eligibility denial);
2. The name of the individual(s) claiming eligibility and the relationship of such individual(s) to the actual Plan participant;
3. An explanation of why such individual(s) believes they are eligible to participate in, or to become covered under, the Plan(s) in question; and
4. Any documentation that supports your claim for eligibility.

All claims or disputes submitted under these procedures must be submitted in writing to the Benefit Office. Within 60 days after your claim is received, you will receive a written notice of the decision, subject to the Plan's right to request additional information from you or your dependents before it makes a determination on your eligibility. Should the Plan request additional information from you after receipt of your claim, the Plan shall have an additional 30 days to provide written notice of the decision. If the Plan is unable to make a determination on your eligibility appeal, the Benefit Office will present the appeal at the next Board of Trustees meeting and the full Board will make a determination.

If the Plan's determination of ineligibility is reversed, coverage will be reinstated retroactively to the date you or your dependents were removed from coverage. If applicable, your hour bank and the entire balance of your Special Fund Account shall be reinstated, and self-payments for short hours will be permitted. If your coverage level changed, contributions for coverage will be collected from the date coverage was reinstated.

For more information on the Plan's eligibility procedures, contact the Benefit Office at 1-877-937-9602 or 1-706-841-7000.

## COBRA Coverage

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Federal law, the Consolidated Omnibus Budget Reconciliation Act (COBRA), gives you (the employee) and your eligible dependents the right to be offered an opportunity to make self-payments for continued healthcare coverage if coverage is lost for certain reasons. This continued coverage is called "continuation coverage," "COBRA continuation coverage," or "COBRA coverage." Below is an outline of the rules governing COBRA coverage. If you have any questions about COBRA, call the Benefit Office.

### Qualifying Events/Maximum Coverage Periods

1. **18-Month Maximum Coverage Period** – You and/or your eligible dependents are entitled to elect COBRA coverage and to make self-payments for the coverage for a maximum period of up to 18 months after coverage would otherwise terminate due to one of the following qualifying events (hereinafter referred to as "qualifying events"):
  - A reduction in your hours.
  - Termination of your employment (which includes retirement).

**Note: Refer to page 13 for information on continuation of coverage during a military leave.**

2. **29-Month Maximum Coverage Period** – If you or an eligible dependent is disabled (as defined by the Social Security Administration for the purpose of Social Security disability benefits) on the date of one of the qualifying events listed above, or if you or an eligible dependent becomes so disabled within 60 days after an 18-month COBRA period starts, the maximum coverage period will be 29 months for all members of your family who were covered under the Plan on the day before that qualifying event. The COBRA self-payment may be higher for the extra eleven (11) months of coverage for the family. Also, you must notify the Benefit Office within 60 days of the latest of: 1) the date of the disability determination by the Social Security Administration; 2) the date on which the initial qualifying event occurs; or 3) the date on which the qualified beneficiary loses coverage under the Plan as a result of the qualifying event. You must also notify the Benefit Office within 30 days of the date Social Security Administration determines that the person is no longer disabled.
3. **36-Month Maximum Coverage Period** – Your dependents (spouse or children) are entitled to elect COBRA coverage and to make self-payments for the coverage for up to 36 months after coverage would otherwise terminate due to one of the following qualifying events:
  - Your divorce from your spouse.
  - A dependent child's loss of dependent status.
  - Your death.

**Special Medicare Entitlement Rule** – A special rule provides that if you (the covered employee) become entitled to Medicare benefits (either Part A or Part B) before experiencing a qualifying event that is a termination of employment or a reduction of hours, the period of coverage for your spouse and dependent children will be 36 months measured from the date of your Medicare entitlement, or 18 months from the date you lose coverage because of a reduction in hours or termination of employment, whichever is longer.

**Multiple Qualifying Events** – If your dependents are covered under COBRA coverage under an 18-month maximum coverage period due to termination of your employment or a reduction in your hours and then a second qualifying event occurs, their COBRA coverage may be extended as follows:

- If you pass away, or if you are divorced, or if a child loses dependent status while your dependents are covered under an 18-month COBRA coverage period, your dependent(s) who are affected by the second qualifying event are entitled to COBRA coverage for up to a maximum of 36 months minus the number of months of COBRA coverage already received under the 18-month continuation.
- Only a person (spouse or child) who was your dependent on the day before the occurrence of the first qualifying event (termination of your employment or a reduction in your hours) is entitled to make an election for this extended coverage when a second qualifying event occurs. Exception: If a child is born to you (the employee), or adopted by you, or placed with you for adoption during the first 18-month COBRA period, that child will have the same election rights when a second qualifying event occurs as your other dependents who were eligible dependents on the day before the first qualifying event.

It is the affected dependent's responsibility to notify the Benefit Office within 60 days after a second qualifying event occurs. If the Benefit Office is not notified within 60 days, the dependent will lose the right to extend COBRA coverage beyond the original 18-month period.

### **Benefits Provided Under COBRA Coverage**

When you or a dependent elect and make self-payments for COBRA coverage, you will be eligible for the same benefits you had when your qualifying event occurred. However, COBRA coverage does not include Life, AD&D insurance, or Weekly Disability Benefits.



## **Notification Responsibilities**

1. If you get divorced, or if your child loses dependent status, you, your spouse, or child must notify the Benefit Office and request a COBRA election notice. The Benefit Office must be notified within 60 days of the date of the qualifying event or within 60 days of the date coverage for the affected person(s) would terminate, whichever date is later.
2. For purposes of extending an 18-month maximum coverage period to 29 months, the Benefit Office must be notified of the person's determination of eligibility for Social Security disability benefits within 60 days of the Social Security notice of such determination and before the end of the initial 18-month period. The Benefit Office must also be notified within 30 days of the date Social Security determines that the person is no longer disabled.
3. It is your employer's responsibility to notify the Benefit Office of any other qualifying events that could cause loss of coverage. However, to make sure that you are sent notification of your election rights as soon as possible, you or a dependent should also notify the Benefit Office and request a COBRA election notice any time any type of qualifying event occurs.

In order to protect your family's rights, you should keep the Benefit Office informed of any changes in the addresses of family members. You should also keep a copy, for your records, of any notices you send to the Benefit Office or that the Benefit Office sends to you.

## **Electing COBRA Coverage**

When the Benefit Office is notified of a qualifying event, and you request notification about your COBRA rights, an election notice will be sent to you and/or your dependent(s) who would lose coverage due to the event. The election notice tells you about your right to elect COBRA coverage, the due dates, the amount of the self-payments, and other pertinent information.

An election form will be sent along with the election notice. This is the form you or your dependent fill out and return to the Benefit Office if you choose to elect COBRA coverage.

The person electing COBRA coverage has 60 days after they are sent the election notice or 60 days after their coverage would terminate, whichever is later, to return the completed election form. An election of COBRA coverage is considered to be made on the date the election form is personally delivered or mailed back to the Benefit Office (the postmark date will govern the date of mailing).

If the election form is not returned to the Benefit Office within the allowable period, you and/or your dependents will be considered to have waived your right to COBRA coverage.

## **COBRA Self-Payment Rules**

1. Self-payment amounts are determined by the Trustees based on federal regulations. The amounts are subject to change, but not more often than once a year unless substantial changes are made to the benefits.
2. A person electing COBRA coverage has 45 days after the signed election form is returned to the Benefit Office to make the initial (first) self-payment for coverage provided between the date coverage would have terminated and the date of the payment. If a person waits 45 days to make the initial payment, the next monthly payment may also fall due within that period and must also be paid at that time.
3. The due date for each following monthly self-payment is the first day of the month for which payment is made. A monthly self-payment will be accepted if it is received by the Benefit Office within a 30-day grace period after the due date. Your self-payment will be considered on time if it is personally delivered or mailed by the due date.
4. COBRA coverage self-payments must be made monthly and must be received by the Benefit Office in a timely manner. Your self-payment will be considered on time if it is personally delivered or mailed by the due date. Postmarks affixed

by the U.S. Postal Service will be considered proof of date of mailing. Postage meter imprints or any other evidence of mailing date, including date imprints by overnight courier services such as UPS or Airborne, will not be considered proof of date of mailing unless payment is actually delivered to the Benefit Office no later than the first business day immediately following the mailing date shown.

5. If a self-payment is not made within the time allowed, COBRA coverage for all affected family members will terminate. You may not make up the payment or reinstate coverage by making future payments.

### **Additional COBRA Coverage Rules**

1. COBRA coverage may not be elected by anyone who was not eligible for Plan benefits on the day before the occurrence of a qualifying event.
2. Each dependent who would lose coverage because of a qualifying event is entitled to make a separate election of COBRA coverage.
3. If you elect COBRA coverage for yourself and your dependents, your election is binding on your dependents.
4. If coverage is going to terminate due to your termination of employment or reduction in hours and you don't elect COBRA coverage for your dependents when they are entitled to the coverage, your dependent spouse has the right to elect COBRA for up to 18 months for themselves and any children within the time period that you could have elected COBRA coverage.
5. A person who is already covered by another group health plan or Medicare may elect COBRA coverage. However, if a person becomes covered under another group health plan or Medicare after the date of the COBRA election, their COBRA coverage will terminate unless the person has a preexisting condition that would cause the other plan to limit or exclude benefits.

**Note to Medicare-Eligible Participants: You MUST have Part B coverage before your COBRA starts.**

Although this Plan's active coverage is primary to Medicare while you are covered as an active employee, this Plan becomes secondary to Medicare when you elect COBRA. This Plan will not pay any charges that could have been paid by Medicare – even if you haven't elected it. If you do not elect Part B, you will be responsible for most of your non-hospital medical expenses.

6. You do not have to show proof that you and/or your dependents are insurable in order to be entitled to COBRA coverage.

### **Termination of COBRA Coverage**

Normally, COBRA coverage for a person will terminate at the end of the last month of the maximum period to which the person was entitled and for which correct and timely payments were made. However, COBRA coverage for a covered person will terminate before the end of the maximum period when the first of the following events occurs:

1. A correct and timely payment is not made to the Fund.
2. After an election of COBRA coverage, the person becomes entitled to Medicare benefits.
3. After an election of COBRA coverage, the person becomes covered under another group healthcare plan.
4. This Plan no longer provides group health coverage to any employees.
5. The person was receiving extended coverage for up to 29 months due to their own or another eligible family member's disability, and Social Security determines that they or the other eligible family member is no longer disabled.

## **Other Coverage Options**

There may be other coverage options for you and your family since you can buy coverage through the health insurance marketplace (exchange). On the exchange, you could be eligible for a tax credit that lowers your monthly premiums right away, and you can see what your premium, deductibles, and out-of-pocket costs will be before you make a decision to enroll. Being eligible for COBRA does not limit your eligibility for coverage for a tax credit. Additionally, you may qualify for a special enrollment opportunity for another group health plan for which you are eligible (such as a spouse's plan), even if the plan generally does not accept late enrollees, if you request enrollment within 30 days.

## **For More Information**

For more information about your rights under ERISA, including COBRA, the Health Insurance Portability and Accountability Act (HIPAA), and other laws affecting group health plans, visit the U.S. Department of Labor's Employee Benefits Security Administration (EBSA) website at [www.dol.gov/agencies/ebsa](http://www.dol.gov/agencies/ebsa) or call their toll-free number at 1-866-444-3272. For more information about health insurance options available through a health insurance marketplace, visit [www.healthcare.gov](http://www.healthcare.gov). For specific information about the Fund or how to elect COBRA through the Welfare Fund, call the Benefit Office at 1-877-937-9602 or 1-706-841-7000.

## **ELIGIBILITY FOR NON-BARGAINING UNIT EMPLOYEES**

Contributions for non-bargaining unit participants must be made to the Plan in accordance with the provisions of the employer's participation agreement with the Fund. Some agreements require the employer to contribute based on a certain number of hours and others require a specified contribution amount per month.

If you qualify as a non-bargaining unit employee, your initial and continuing eligibility will be determined by the terms of the participation agreement. The benefits you and your covered dependents will be able to receive are also determined by the terms of this agreement.

If your employer is contributing based on hours, the hour bank provisions, short-hours self-payment rules, and the eligibility during disability provisions do not apply to you. However, if you are an employee of a Local Union or NECA Chapter and your employer's agreement with the Plan includes the hour bank benefit, 13 hours per month will be credited to your hour bank, up to 840 hours total. Also, if you are an employee of a Local Union or NECA Chapter, the eligibility during disability provisions will apply if you become disabled. For more information, please contact the Benefit Office.

Whether your employer contributes based on hours or specified monthly amounts, you will be able to make COBRA self-payments if your coverage terminates due to a COBRA qualifying event. Your employer's failure to make a timely and correct contribution to the Fund is not in itself a qualifying event.

## **EMPLOYEE LIFE INSURANCE (if applicable)**

Life insurance is provided under a group term life insurance policy issued by a life insurance company selected by the Trustees. Life insurance benefit payments are governed by the terms of the insurance policy. If there is an inconsistency or question of interpretation between the policy and this SPD, the terms of the policy will prevail.

You are only entitled to a life insurance benefit if it is included with your employer's agreement with the Plan. Please contact the Benefit Office for more information.

\$20,000 in life insurance is provided for active eligible employees. No life insurance benefits are provided for dependents.

If you pass away while eligible for a life insurance benefit, your death benefit will be payable to the person you have named as your beneficiary regardless of the cause of your death. A certified copy of your death certificate must be submitted to the Benefit Office within twelve (12) months from the date of your death in order for your beneficiary to receive the benefit.

### **Your Beneficiary**

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It is your responsibility to ensure that the person you want to receive your life insurance has been named as your beneficiary and is listed on the Enrollment Form on file with the Benefit Office. You can obtain a Beneficiary Designation Form online at [www.nifmcp.com](http://www.nifmcp.com).

If you name more than one beneficiary and you don't identify how much each beneficiary should receive, or if you don't identify contingent beneficiaries, the named beneficiaries will share equally. If you haven't named a beneficiary (or if your beneficiary dies before you do), your life insurance benefit will be paid to your first survivor in the following successive classes: 1) your spouse; 2) your biological children; 3) your parents, brothers and sisters; and 4) your estate. If there is more than one survivor in the class that payment is made to, the survivors in that class will share equally.

### **Continuation of Life Insurance During Total Disability**

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Your life insurance may be continued at no cost to you if you become totally and permanently disabled while you are eligible for Plan benefits. The amount of your continued life insurance is the amount you were eligible for on the date you became disabled. The conditions for receiving this continuation are as follows:

1. Your total disability must start before your 60th birthday.
2. You must be totally and completely unable to perform any and all work in any occupation or business for wage, compensation, or profit.
3. Your total disability must last for at least nine (9) months (or up to the date of your death if death occurs within 9 months from the date you become disabled).
4. You must provide the Trustees with acceptable medical proof that your disability has lasted for at least 9 months. The proof must be furnished after you have been disabled for at least 9 months and before your disability has lasted for twelve months. If the Trustees so request, you must agree to be examined periodically (but not more often than is reasonable) by a doctor chosen by the Trustees.
5. Annually thereafter, if requested by the Trustees, you must provide proof that you remain disabled.

Your life insurance will be continued as long as you are disabled. When your disability ends, or if you retire, or if you fail to comply with the above proof requirements, your life insurance will no longer be continued.

## Conversion Privilege

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If your life insurance is going to terminate because your eligibility terminates, because of retirement, or because the group insurance policy terminates, you can convert all or a portion of your life insurance benefit to an individual policy without having to submit proof of good health.

The amount of insurance you can convert varies and is based on the provisions in the Fund's contract with the insurance company. The premium rates for the conversion policy will be the insurance company's premium rates in effect for the amount and type of policy elected and will be further based on your age and class of risk.

If you wish to apply for an individual policy under this provision, you must submit a written application and make your first premium payment within 31 days from the date your Plan coverage terminates. Please contact the Benefit Office for more information about how to complete the application process.

# ACCIDENTAL DEATH AND DISMEMBERMENT INSURANCE (if applicable)

Accidental death and dismemberment (AD&D) insurance is provided for active eligible employees only and is only available if it is included with your employer’s contract with the Plan. Please contact the Benefit Office for more information.

While you are eligible for AD&D insurance, benefits are payable if you suffer any of the losses listed on the *Table of Losses* below. The loss must have resulted from an accident that occurred while you were eligible for AD&D insurance, and the loss must have been suffered within 365 days of the accident.

## Amount of AD&D Benefit

The principal sum of your AD&D benefit is \$20,000. The total amount payable for all losses resulting from any one accident cannot exceed this amount. If you suffer any combination of the losses on the *Table of Losses* as the result of one accident, only one amount (the largest) is payable for all losses. The amount paid for accidental death is in addition to your life insurance.

Table Of Losses	
	Amount Payable
<b>Loss of Life</b>	Principal sum* (paid to your beneficiary)
<b>Loss of Limb(s) or Sight</b>	
Two hands, two feet, or sight of two eyes	100% of principal sum
One foot and sight of one eye; or one hand and sight of one eye; or one hand and one foot	100% of principal sum
One hand, one foot, or sight of one eye	50% of principal sum
One thumb or index finger	50% of principal sum
<b>Paralysis</b>	
Quadriplegia, paraplegia, hemiplegia, or monoplegia	100% of principal sum
<b>Definitions</b>	
<i>Loss of a hand or foot</i> means complete severance through or above the wrist or ankle joint.	
<i>Loss of sight</i> means the total, permanent loss of all vision in one eye which is irrecoverable by natural, surgical or artificial means.	
<b>Note</b>	
*Two times the principal sum is payable if the loss of life is due to a workplace accidental death.	

Your beneficiary for loss of life under this benefit is the same as for your life insurance. If you change your beneficiary for your life insurance, you automatically change your beneficiary for this benefit.

## AD&D Exclusions and Limitations (Losses Not Covered)

No AD&D insurance will be paid for any loss that occurs more than 365 days after the date of the accident causing the loss; or that is caused directly or indirectly or contributed to by any of the following:

1. Bodily or mental illness or disease of any kind.
2. Ptomaines or bacterial infections (except infections caused by pyogenic organisms which occur with and through an accidental cut or wound).

3. Suicide, attempted suicide, or intentionally self-inflicted injury, while sane or insane.
4. Participation in, or the result of participation in, the commission of an assault, a felony, a riot, or a civil commotion.
5. War or an act of war, whether or not declared, or any act related to war or insurrection.
6. Travel or flight as pilot or crew member in any kind of aircraft, including, but not limited to, a glider, a sea-plane, or a hang kite.
7. Intake of any drug, medication, or sedative, unless prescribed by a doctor, or the intake of any alcohol in combination with any drug, medication, or sedative.
8. Use of alcohol, non-prescriptive drugs, or controlled substances, such as PCP, LSD or any other hallucinogens, cocaine, heroin or any other narcotics, amphetamines or other stimulants, barbiturates or other sedatives or tranquilizers, or any combination of one or more of these substances.
9. Any poison or gas voluntarily taken, administered, absorbed, or inhaled.



## **WEEKLY DISABILITY BENEFITS (if applicable)**

Weekly Disability Benefits are designed to help replace lost wages when you are disabled and unable to work in the trade. You are only entitled to Weekly Disability Benefits if these benefits are included with your employer's agreement with the Plan. Please contact the Benefit Office for more information.

No Weekly Disability Benefits are payable for any period of time during which you are able to work or while you are a COBRA participant. Weekly Disability Benefits are NOT provided for non-bargaining unit employees, or dependents.

### **Eligibility for Weekly Disability Benefits**

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To be eligible for Weekly Disability Benefits, you must meet the following requirements:

1. You must be unable to work in the trade as a result of an accidental injury or sickness and be completely unable to perform each and every duty of your occupation or employment;
2. You must be covered under the Plan on the date your disability begins; and
3. You must be continuously under the care of a physician, nurse practitioner, or physician assistant. Care provided by a chiropractor does not meet this eligibility requirement.

You may be required to submit additional medical information to be reviewed by an independent medical provider to verify you are eligible for Weekly Disability Benefits. Contact the Benefit Office for more information.

### **Amount of Benefit**

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The amount of your weekly benefit is \$600 per week for non-occupational disabilities and \$300 per week for occupational disabilities. The weekly benefit will be paid on the basis of a regular five-day work week, Monday through Friday. No benefits are paid for Saturdays and Sundays. If benefits are payable for a partial week, you will receive one-fifth of the weekly benefit for each day of disability.

In accordance with federal law, the Fund will withhold FICA taxes from each weekly payment, and you must include your weekly benefits in your gross income for federal income tax purposes. If you have a question about this or about exclusions in the law, you should check with a competent tax advisor or attorney.

### **Period of Payment/When Benefits Start**

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Weekly benefits are payable for up to 26 weeks during any one continuous period of disability. Weekly benefits will begin:

1. On the first day of disability due to an accidental injury; or
2. On the eighth day of disability due to illness. However, if your disability due to illness lasts eight weeks or more, benefits will be paid retroactively for the first seven days of your disability.

If your first visit to an eligible provider is more than three days after your disability starts, benefits will not be paid for the period before you are first examined and determined to be disabled.

If a female employee is disabled due to maternity or a pregnancy-related condition, the disability will be treated as a disability due to illness.

Benefits will be paid as long as you submit documentation of your continued disability or until 26 weeks of benefits have been paid. Recertification of disability may be required for continued payment of benefits.

**You are required to notify the Benefit Office when you return to work.**

## Successive Periods of Disability

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Two or more periods of disability due to the same or related causes will be considered one period of disability unless you return to full-time work for a continuous period of at least two weeks between the periods of disability. Successive periods of disability separated by less than two weeks of active full-time work will be considered one period of disability unless the second disability is entirely unrelated to the causes of the first disability and begins after you return to full-time work for at least one full day.

If you have successive periods of disability due to one accident, only the first period of disability will be considered as caused by an accident. All other periods of disability due to that accident will be considered as due to a sickness.

## Exclusions and Limitations

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No Weekly Disability Benefits will be paid for:

1. Any disability which results from a sickness or injury for which you are not under the direct care of a physician, nurse practitioner, or physician assistant.
2. Any period of disability after 26 weeks of benefits have been paid.
3. Any period after you reach age 65 or have retired.
4. Any period for which you are eligible to receive Social Security retirement or disability benefits.
5. A disability caused by an act of war.
6. Any disability or days of disability caused by substance use:
  - a. If you are not undergoing a covered course of treatment in a covered inpatient/residential treatment facility;
  - b. Beyond the date the covered course of treatment is completed; or
  - c. For which Major Medical Benefits are not payable by the Plan.

# MAJOR MEDICAL BENEFITS

## Utilization Review Program

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**Call 1-855-343-4851 for pre-certification.**

Many services and treatments require pre-certification to be covered by the Plan. It is your responsibility to ensure that your provider has received pre-certification **before** you receive services. The number to contact about pre-certification is on your medical I.D. card. If you have questions about pre-certification, please contact the Benefit Office.

**Pre-certification is NOT a guarantee of payment.**

Services are approved based on medical necessity and appropriateness. Actual payment is dependent upon that person meeting the Plan's eligibility rules and other provisions.

### **Inpatient Treatment, Durable Medical Equipment, and Home Healthcare**

Anthem Blue Cross Blue Shield administers the Plan's Utilization Review Program by providing pre-certification and medical management services.

All inpatient treatment requires pre-certification. Partial inpatient and intensive outpatient treatment for mental health and/or substance use requires pre-certification. Durable medical equipment and home health services may require pre-certification.

The hospital or physician will usually make the call for you, but it is your responsibility to ensure that your provider has received pre-certification before you receive services. In case of an emergency admission, Anthem should be contacted within 48 hours of the admission.

Pre-certification is a requirement for both in-network and out-of-network hospitalization benefits, including inpatient treatment, partial inpatient treatment, or intensive outpatient treatment for mental health and/or substance use benefits.

Services are approved based on medical necessity and appropriateness. Actual payment is dependent upon that person meeting the Plan's eligibility rules and other provisions.

### **Surgery, Cardiovascular Procedures, and Other Services**

You must also obtain pre-certification for various surgeries and specialized cardiovascular treatments in order for these benefits to be covered by the Plan. Additional treatments and services, such as genetic testing, may also require pre-certification. If you have questions about pre-certification or want to know whether a particular service is subject to pre-certification, please contact the Benefit Office.

## Deductibles and Benefit Reductions

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### **Calendar Year Deductibles**

- **Deductible** – The first \$350 of your covered medical expenses are paid out of your own pocket before benefits are payable for your remaining expenses. After three or more persons in your family have had amounts applied to their \$350 deductibles that together equal \$1,050 for a particular calendar year, your family deductible will have been satisfied for that year, and no further individual PPO deductibles will be required of you or your eligible dependents for the rest of that calendar year. No one family member can meet more than \$350 of the family deductible.

These deductibles are based on an accumulation period of a calendar year, and you must satisfy new deductibles each year.

Only covered medical expenses can be used to satisfy a deductible. Prescription drug co-pays do not apply to Major Medical deductibles.

### Emergency Room Co-Pay

A \$100 co-pay applies to each occurrence of hospital emergency room treatment, whether the treatment is for an accident or illness, and whether the hospital is a PPO or non-PPO hospital. Emergency room co-pays apply to the facility fees and the emergency room physician's fees. No co-pay will apply if the patient is admitted to the hospital as an inpatient directly from the emergency room.

### Co-Insurance (Plan Payment Percentages)

The Plan pays the following percentages for covered medical expenses after satisfaction of the individual or family calendar year deductible each year:

	Plan Pays
<b>PPO Expenses</b>	85%
<b>Out-of-Network (Non-PPO) Expenses</b>	
Emergency room treatment at an <i>out-of-network hospital</i> for an emergency medical condition. (If emergency room treatment results in admission to the out-of-network hospital, those charges will be paid by the Plan as traditional out-of-network expenses.)	85%
Professional charges by a radiologist, pathologist, or anesthesiologist for services provided at a BCBS PPO hospital	85%
Other out-of-network expenses	75%

The co-insurance percentages described above do not apply to prescription drugs; refer to the *Prescription Drug Program* section on pages 37-38 for information about prescription drug benefits.

### Out-of-Pocket Limits

- PPO Out-of-Pocket Limit** – If your annual combined deductibles, co-payments, and co-insurance amounts for covered PPO medical expenses total \$1,900, the Plan payment percentage will be 100% for the covered PPO expenses you incur during the remainder of the calendar year.

If the combined deductibles, co-payments, and co-insurance amounts of two or more of your eligible family members total \$3,800 in a calendar year, all covered PPO expenses incurred by your eligible family members will be paid at 100% during the remainder of that year.

Only covered medical expenses count toward out-of-pocket limits. Benefit reductions and any charges that are not payable due to the Plan's coverage limitations or exclusions (such as amount over the maximum allowable charge) do not apply toward meeting these limits.

### Maximum Benefits

A maximum benefit is the most the Plan will pay for a person for a particular type of treatment or service. An example would be a maximum visit limit for chiropractic care. Maximums apply to each eligible family member separately and run on a calendar year schedule. They do not start over if the person's eligibility is interrupted or if their status changes.

The Plan's maximums and limitations are shown on the *Schedule of Benefits* on pages 7-9.

## Covered Medical Expenses

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Covered medical expenses are the actual charges incurred for the following types of services and supplies which are medically necessary. Except where specifically stated otherwise, the services and supplies must be required in connection with the treatment of a person's injury or sickness. The amount payable is subject to the maximum benefits and limitations shown on the Schedule of Benefits and to all other limitations and exclusions that apply. Only the amount of a charge that is considered an allowable charge is considered a covered medical expense.

1. **Hospital** services and supplies:

- a. *Daily room and board*, and general duty nursing care, **excluding** professional services of doctors, private duty nurses, or any individual nursing care, regardless of what it is called. Charges for intensive care or cardiac care units are also covered.
- b. *Other hospital services and supplies* furnished to a person which are medically necessary and required for treatment of the person's medical condition.

**Inpatient hospital services require pre-certification.**

2. **PPO ambulatory surgical center** services and supplies furnished as a result of outpatient surgery.

**Out-of-network ambulatory surgical center services are NOT covered.**

3. **Other freestanding medical facilities** – services provided by licensed urgent care centers, immediate care facilities, and clinics.

4. **Surgery** by a physician. A surgical assistant's fees will also be covered when medically necessary.

5. **Anesthetics** and their administration by a physician.

6. **Doctor professional services** rendered either in or out of a hospital for medical care and treatment.

7. **Chiropractic care** in accordance with the following provisions:

- a. Covered chiropractic expenses include spinal and joint manipulations and adjustments, including X-rays and other services performed to diagnose or treat the condition for which the manipulations or adjustments are performed.
- b. Benefits for chiropractic care are limited to 15 visits per person each calendar year.

8. **Professional services by other covered providers** – professional medical services provided by the following types of licensed providers when the services are within the Plan's normal covered expense provisions and are rendered within the scope of each such individual's license and specialty, and if payment would have been made under this Plan to a doctor for the same services:

- An advanced practice nurse (a registered nurse) with a Master's or higher degree who is licensed to practice in a clinical setting. For example, an NP, CRNA, CNM, CNS, or APRN.
- A psychiatrist, a licensed clinical psychologist, a clinical specialist psychiatric nurse, a licensed clinical social worker, a licensed Master's-level professional counselor, or a licensed psychoanalyst.
- A Physician Assistant (PA)
- A Surgical Assistant
- A Registered Nurse First Assistant
- A Licensed Midwife (for pregnancy-related services only)
- A Doctor of Dentistry (DDS)

- A Podiatrist (DPM)
- A Doctor of Optometry (OD)
- Other providers who are specifically stated as covered in the covered expense provisions of this booklet.

9. **Chemotherapy and radiation**, radioisotope and nuclear medicine therapy.

10. **Rehabilitative and habilitative therapy** provided on an outpatient basis for the following:

- Physical therapy* rendered by a registered physical therapist, or a registered physical therapy assistant working under the supervision of the physical therapist on an inpatient or outpatient basis.
- Occupational therapy* performed by a registered occupational therapist, or registered occupational therapy assistant working under the supervision of the occupational therapist. The therapy must provide task-oriented therapeutic activities designed to significantly improve or restore physical functions lost or impaired as a result of a disease or injury; or to relearn daily living or performance skills or compensatory techniques in order to improve the level of independence. Driver training is not covered.

**Physical therapy and occupational therapy have a combined visit limitation of 25 visits per plan year. After the visit limitation has been met, pre-certification is required for coverage.**

- Cardiovascular rehabilitation therapy* rendered through a supervised medical cardiac rehabilitation program prescribed by a physician.
- Speech therapy* to restore speech abilities lost due to stroke or trauma, or for developmental delays or learning disorders.

11. **Applied Behavioral Analysis (“ABA”) therapy**. These services are provided by Magellan Healthcare and require pre-certification.

12. **Genetic testing** for a patient with an already diagnosed medical condition if the testing will directly impact the treatment being delivered to the patient.

**All genetic testing requires pre-certification.**

13. **Preventive care** – The Plan covers a wide variety of preventive services and supplies. For a complete list of covered preventive services and supplies, please see the Preventive Care Chart located at [www.nifmcp.com](http://www.nifmcp.com).

14. **Breast reconstructive surgery** and related services that are medically necessary, surgery and reconstruction of the other breast to produce a symmetrical appearance after a mastectomy was performed, and prostheses and treatment of physical complications, including lymphedema treatment.

15. **Breast reduction surgery** and related services that are medically necessary. Pre-certification is required.

16. **Dialysis** treatment.

17. **Diabetic treatment** – equipment, supplies, pharmacological agents, and outpatient self-management training and education, including nutritional counseling for individuals with insulin or non-insulin-dependent diabetes, as prescribed by the physician.

18. **Ambulance** – local service to a hospital in connection with care for a medical emergency or if otherwise medically necessary. The Plan also covers your transfer from one hospital to another, and air ambulance, if medically necessary. Medically necessary ambulance services provided by out-of-network providers are adjudicated using the Plan’s in-network allowable charge, but you still may be billed for the remaining balance. Non-emergent medical transfers, such as to a medical appointment or for convenience purposes, are not covered.

19. **Mental/behavioral disorders** treatment as follows:

- a. *Inpatient treatment* – When treatment is rendered as an inpatient at a hospital or covered residential treatment facility, covered expenses include the hospital's daily room and necessary miscellaneous charges.
- b. *Intensive outpatient treatment/partial inpatient* – Treatment provided at a hospital or covered residential treatment facility for at least three hours but less than twelve hours per day.
- c. *Outpatient or office treatment* – Individual treatment is rendered to a patient who is not hospital confined.

**Prescription drugs for mental/behavioral disorders are payable under the Prescription Drug Program. Inpatient/residential, partial inpatient, and intensive outpatient treatment require pre-certification for mental/behavioral and substance use treatment.**

20. **Substance use** treatment as follows:

- a. *Inpatient treatment* – When treatment is rendered as an inpatient at a hospital or covered residential treatment facility, covered expenses include the hospital's daily room and necessary miscellaneous charges.
- b. *Partial inpatient/intensive outpatient treatment* – Treatment provided at a hospital or covered residential treatment facility for at least three hours, but less than twelve hours per day.
- c. *Outpatient or office treatment* – Individual treatment is rendered to a patient who is not hospital confined.

**Prescription drugs for substance use treatment are payable under the Prescription Drug Program. Inpatient/residential, partial inpatient, and intensive outpatient treatment require pre-certification for mental/behavioral and substance use treatment.**

21. **Dental treatment**, limited to:

- a. *Treatment of an injury to sound natural teeth*, including the initial replacement of such teeth and any medically necessary dental x-rays, provided the initial treatment is received within twelve months of the injury.
- b. *General anesthesia* and associated hospital or ambulatory surgical facility charges are covered in conjunction with dental care provided to the following, when medically necessary:
  - A patient who is age 7 or younger;
  - An individual for whom a successful result cannot be achieved with local anesthesia due to a neurological disorder or for whom it is determined to be medically necessary; or
  - An individual who has sustained extensive facial or dental trauma.

The services listed above are the only dental-related procedures covered under the Major Medical Benefit. The only other benefits payable by the Plan for dental procedures, including oral surgery and removal of impacted teeth, are provided under the provisions of the Dental Benefit, if applicable under your employer's agreement with the Plan.

22. **Maternity expenses** for prenatal care and delivery in a hospital, and medically necessary services and supplies provided in connection with delivery in a birthing center or at home. Routine well-newborn nursery care and pediatric visits during the initial confinement are also covered.

**The Plan covers pregnancy-related expenses for employees and their dependent spouses only.**

*Note About Length of Maternity Confinements:* An eligible female, and her newborn, are entitled to at least 48 hours of inpatient hospital care following a vaginal delivery and at least 96 hours of inpatient hospital care following a Caesarean section. However, the attending provider may, after consulting with the mother, discharge the mother and newborn earlier than 48 hours following a vaginal delivery or 96 hours following a Caesarean section. Pre-certification

is required for inpatient hospital care lasting longer than 48 hours following a vaginal delivery and longer than 96 hours following a Caesarean section. Benefits are payable for the covered medical expenses incurred by an eligible female during the prescribed time periods, subject to the applicable deductibles, co-insurance, and maximum benefits shown on the Schedule of Benefits.

23. **Vasectomies** and other sterilization procedures for employees and dependent spouses. Reversal procedures are not covered.
24. **Certain infertility-related services**, diagnostic testing to determine the cause of a person's infertility, and surgical or medical treatment to treat the underlying medical cause of infertility. Services to promote conception, including but not limited to the following, are covered ONLY through the Plan's service provider, Progyny: a) hormone therapy; b) artificial intrauterine insemination; or c) the implanting of a fertilized egg, gamete, or zygote by any means, including but not limited to in vitro fertilization, gamete intrafallopian transfer, or zygote intrafallopian transfer.
25. **Obstructive sleep apnea treatment.**
26. Medically necessary **orthoptics** or vision training (lifetime limit of 20 sessions).
27. **Hearing aids**, including their fitting by a licensed professional (limited to \$4,000 every three (3) years).
28. **Cochlear implants** when medically necessary and appropriate for a person with severe-to-profound sensorineural hearing impairment who can obtain limited benefit from a conventional hearing aid (up to one per person, per lifetime).
29. **Organ/tissue/bone marrow transplants** as described in the *Benefits for Transplants* section on page 36.
30. **Home healthcare** – up to 120 visits per calendar year (a visit consists of up to four hours of care) for part-time or intermittent nursing care provided by a home health agency, subject to all the following requirements:
  - a. The services and supplies must be provided by or through a home health agency as defined in the *Definitions* section.
  - b. The program of home nursing care must be established and approved in writing by the patient's doctor within seven days after the start of care.
  - c. The doctor must certify that proper and medically necessary treatment of the patient's condition would require hospital confinement in the absence of the services and supplies provided as part of the program of home nursing care.
  - d. *Covered home healthcare services* – The following services are covered by the Plan:
    - Visits by an RN, LPN, or home health nursing aide when rendered under the direct supervision of an RN.
    - Visits by a licensed physical, occupational, speech, or respiratory therapist. These visits will count towards therapy limits for the calendar year and will only be covered if you meet home-bound status.
    - Visits by a licensed medical social services worker when medically necessary.
    - Nutritional guidance when medically necessary.
    - Administration of prescribed drugs.
    - Home oxygen and related supplies.

**Home health services may require pre-certification.**

31. **Inpatient skilled nursing facility care**, including room and board and medically necessary services and supplies for up to 30 days per person per calendar year, subject to all of the following requirements:



- a. A doctor must certify that confinement and nursing care are necessary for the patient's recuperation from an injury or sickness.
- b. The patient must require continuous 24-hour-a-day nursing care.
- c. The confinement must be provided in a facility which meets the Plan's definition of a skilled nursing facility.

**Skilled nursing facility care requires pre-certification.**

32. **TMJ treatment** and treatment for other jaw disorders, including hospital and doctors' services, and other medically necessary services and supplies provided for or in connection with the treatment.
33. **Durable medical equipment** – rental charge up to the purchase price of the equipment. The equipment must be used to improve the functions of a malformed part of the body or to prevent or slow further decline of the patient's medical condition. The equipment must be ordered by a physician who certifies the medical necessity of the equipment and the length of time required. The Plan may require proof at any time of the continuing medical necessity of any item.

**Durable medical equipment may require pre-certification.**

34. **Prosthetic appliances** and devices to improve or correct conditions resulting from accidental injury or illness and that are ordered by a physician. Covered prosthetic devices include: artificial limbs and accessories; artificial eyes, lenses for eyes used after surgical removal of the lens(es) of the eye(s); arm braces, leg braces (and attached shoes); and external breast prostheses used after breast removal, limited to one prosthetic per side and two brassieres per calendar year. Exclusions include but are not limited to deluxe prosthetic appliances or equipment that is not medically necessary, penile implants, corrective shoes and foot orthotics not otherwise specified as covered by the Plan.

35. **Medical supplies** such as:

- a. *Medications* which may only be legally dispensed by a registered licensed pharmacist according to a doctor's written prescription which includes the name of the drug, and certain diabetic supplies not requiring a doctor's prescription. Refer to the *Prescription Drug Program* section on pages 37-38 for more information about obtaining prescription drugs.
- b. *Whole blood* (if not donated or replaced) or blood plasma, and the administration of such substances.
- c. *Bandages, surgical dressings, casts, splints, crutches and orthopedic braces (pre-certification may be required).*
- d. *Surgical supplies*, including the first charge incurred for surgical supplies required to aid any impaired physical organ or part in its natural body function.
- e. *Oxygen* and rental of the equipment for the administration of oxygen.

36. **Hospice** services, as follows, when provided by an organization meeting the Plan's definition of a hospice to an eligible person who is terminally ill (medical prognosis indicates a life expectancy of six months or less):

- a. Nursing care by an RN or LPN and services of home health aides (such services may be furnished on a 24-hour basis during a period of crisis or if the care is necessary to maintain the patient at home).
- b. Chaplaincy and medical social services, counseling services, and/or psychological therapy by a social worker or a psychologist.
- c. Physical and occupational therapy, and speech language pathology.
- d. Short-term inpatient care to provide respite care, palliative care, or care in periods of crisis (the maximum allowable number of respite care days is eight per lifetime.)

37. **Wigs for hair loss following cancer treatment or disease** (limited to \$1,500 per lifetime). Wigs shall not be covered for hair loss as a result of male or female pattern baldness or aging.

## Benefits for Transplants

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All transplants must be performed through the Anthem BCBSGA transplant program.

### Pre-Certification Requirement

All transplant procedures must: 1) be pre-certified by Anthem/BCBSGA for the type of transplant; 2) be medically appropriate per criteria established by the Plan; and 3) be performed through the Anthem human organ program.

**Anthem BCBSGA must be contacted BEFORE the transplant evaluation and/or work-up.**

Contact the Benefit Office for more information on the pre-certification requirement.

## Individual Case Management

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The Trustees may authorize coverage of services, supplies, or treatment settings not normally covered by the Plan on the basis that, in the opinion of the Trustees, such treatment is cost effective for the Plan and clinically appropriate for the individual. The Trustees may rely on the opinion of a healthcare professional who is qualified to render advice on the issue as to whether a service or supply not normally covered by the Plan is medically necessary, medically appropriate, and cost-effective for the Plan in a particular case. Any alternative services covered under this provision shall be specific to the individual case and shall in no event set a precedent with respect to other similar claims

# PRESCRIPTION DRUG PROGRAM

Sav-Rx administers the Plan's Prescription Drug Program. Most of the major pharmacy chains are in the network.

**For customer service:**

**Call Sav-Rx at 1-866-233-IBEW (4239) or visit [www.savrx.com](http://www.savrx.com)**

**Remember! Walmart and Sam's Club are NOT part of your network. The Plan will not cover drugs purchased from their pharmacies.**

You may save money and time when you use the mail-order pharmacy. You can receive up to a 90-day supply of each prescription or refill, and your medications will be delivered to your home, postage paid.

## Your Prescription Drug Co-Insurance/Co-Pays

You pay the following co-insurance/co-pay amounts for covered prescription drugs purchased at a participating retail pharmacy or the Sav-Rx mail-order pharmacy:

	You Pay
Generic (Tier 1)	\$0
Formulary brands (Tier 2)	20%
Non-formulary brands (Tier 3)	30% \$40 minimum (30-day supply) \$80 minimum (90-day supply)
Annual out-of-pocket limit	\$1,000/person \$2,000/family

"Formulary brands" are medications that have been evaluated by the Sav-Rx Pharmacy and Therapeutics Committee, which is comprised of physicians and pharmacists, and have been determined to be more clinically effective and cost-effective treatment options for most patients compared to "non-formulary brands." For the most recent information about the formulary status of a specific medication, contact Sav-Rx.

### Mandatory Generic Program

If you decline a generic equivalent substitution in favor of its brand name drug, you must pay the cost difference between the brand and generic.

### How the Out-of-Pocket Limit Works

If your co-insurance/co-pay amounts exceed the out-of-pocket limit during a calendar year, all of your medications will be \$0 for the remainder of that calendar year. The individual out-of-pocket limits apply separately to each covered family member, and the family out-of-pocket limits apply to everyone in your family covered by the Plan.

Your cost sharing amounts for brand name medications that have generic equivalents do not apply to your out-of-pocket limit and must be paid even after your out-of-pocket limit has been met.

The Prescription Drug Program is separate from the Major Medical Benefit. Your prescription drug co-insurance/co-pays do not apply to your Major Medical deductible or out-of-pocket limit.

### 90-Day Supply at Walk-In Pharmacies:

In addition to the Sav-Rx mail order pharmacy, you have the option to fill your long-term maintenance prescription medications for a 90-day supply at most major chain pharmacies and many independent pharmacies.

## Prior Authorization/Quantity Limit Program

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Certain medications may require review by the Sav-Rx clinical team to ensure the prescribed therapy is medically necessary and clinically appropriate for your condition based upon FDA approval criteria and established treatment guidelines. Your prescriber will submit this request on your behalf to initiate the process and will provide documentation required for the review in order for the medication to be covered by the Plan.

Some medications may be limited to specific quantities within a given period – such as tablets per day or per month – based upon its FDA approved dosing schedule. If your prescription calls for you to exceed this established limit, your prescriber may submit a request on your behalf to the Sav-Rx clinical team to review the prescribed dosing for clinical appropriateness and safety. If approved, your medication will be covered at the prescribed dose. If not approved, your medication may still be covered, but only within the established quantity limits.

This program applies to medications purchased at retail pharmacies or through the mail-order pharmacy.

## Step Therapy Program

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Within a step therapy program, participants may be required to try one or more preferred medications before they are permitted to access less preferred alternatives. For example, a generic medication may be required prior to use of a similar, more expensive brand name medication used to treat the same condition. If you cannot tolerate and/or your prescriber feels there are no appropriate preferred alternatives to the less preferred drug, you may request a prior authorization be reviewed by the Sav-Rx clinical team.

Remember that you pay a higher co-insurance/co-pay for brand medications compared to generics, and for non-formulary brands compared to formulary brands, even if a prior authorization is approved.

This program applies to medications purchased at retail pharmacies or through the mail-order pharmacy.

## Specialty Drugs

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Specialty drugs are medications that are used to treat complex conditions such as cancer, hepatitis C, immune deficiency, multiple sclerosis, and rheumatoid arthritis. They are often self-injected or administered under professional supervision and may require special handling by the pharmacy.

All specialty drugs require prior authorization and utilization review by the Sav-Rx clinical team to ensure the medication is being used for its FDA approved use and dosage, and meets appropriate clinical guidelines for your condition; whether the medication is purchased at a retail pharmacy or through the mail-order pharmacy. Each fill of a specialty drug will be limited to a 30-day supply. If you are prescribed a specialty drug, your physician should first call Sav-Rx at 1-866-233-4239 to request prior authorization.

## When Your Spouse Has Other Coverage

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If your spouse has coverage under another health plan, they must follow the rules of their prescription drug plan first. A claim can then be filed with Sav-Rx for payment consideration of any amount not paid by their plan under the Major Medical Benefit. This same process must be followed for any children for whom your spouse's plan pays primary benefits.

## Covered Prescription Drugs

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Covered drugs and medications under the Prescription Drug Program are the same as those covered under the Major Medical Benefit, and the *Exclusions and Limitations* section applies to this program. For example, the Plan does not cover over-the-counter (non-prescription) or experimental/investigative products, vitamins or nutritional supplements, or medications indicated for obesity or sexual dysfunction, even if you have a provider's prescription.

## DENTAL BENEFITS (if applicable)

The Plan's Dental Benefits are provided through **Delta Dental**. Delta Dental adjudicates all dental claims and administers a preferred provider network of dentists that provides negotiated fee discounts to Plan participants. You are only entitled to Dental Benefits if dental coverage is included with your employer's agreement with the Plan. Please contact your employer or the Benefit Office for more information.

### Your Dental PPO Network

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This dental plan gives you access to dentists through the PPO plus Premier Network. Participating Dentists have agreed to limit their charge for a dental service to the maximum allowable charge for such service. Delta Dental PPO dentists agree to their PPO negotiated fee schedule. Delta Dental Premier dentists agree to their maximum plan allowance.

*Maximum allowable charge* means the lesser of 1) the amount charged by the dentist; or 2) the maximum amount which the in-network dentist has agreed with Delta Dental to accept as payment in full for the dental service. This means you may be able to reduce your out-of-pocket costs by using an in-network dentist.

However, the Plan pays benefits for covered services performed by either in-network dentists or out-of-network dentists. You are always free to receive services from any dentist.

You do not need any authorization from Delta Dental or the Benefit Office to choose a dentist. You do not have to sign up for services from a particular dentist; you can change dentists at any time, and you can receive services from more than one dentist during a year. You do not need to use a dental card to receive dental benefits, rather, your benefits are linked to the member's Social Security number. **The group account number is 23179.**

**For customer service or to find a PPO provider:  
Call Delta Dental at 1-855-277-4526 or visit [www.deltadentalins.com](http://www.deltadentalins.com)**

### Calendar Year Maximum Benefit

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The Plan pays up to a maximum of \$1,500 for all the covered dental expenses you incur in a calendar year. (The maximum does not apply to children through age 18.) Once you have received \$1,500 for services and supplies performed during a calendar year, you will not be entitled to any further dental benefits for services and supplies obtained during the rest of that year. The maximum applies even if your eligibility is interrupted, or if your status changes – for example, when you retire.

### Annual Dental Deductible

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Each calendar year, you have a \$0 deductible. Only covered dental expenses can be used to satisfy a deductible. The deductible does not apply to preventive services.

After three or more persons in your family have met their individual dental deductibles (\$0 per calendar year), no further individual deductibles will be required.

### Covered Dental Expenses, Limitations and Exclusions

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Covered dental expenses are the charges you or your eligible dependents incur for the following services and supplies which are necessary for treatment of a dental condition. For in-network dental expenses, your benefit will be based on the covered percentage of the maximum allowed charge. For out-of-network dental expenses, your benefit will be based on the covered percentage of the reasonable and customary charge.

Benefits will be payable in accordance with the following:

1. **Preventive Care (100%)**, which generally includes routine oral examinations and prophylaxis (up to two per calendar year), dental X-rays, and emergency palliative treatment. Limitations and exclusions may apply.
2. **Basic Restorative Care (80% After Deductible)**, generally including extractions, oral surgery, periodontal and other gum disease treatments, and repair or replacement of crowns, implants, or dentures. Limitations and exclusions may apply.
3. **Major Restorative Care (50% After Deductible)**, generally including inlays, onlays, gold fillings, and initial installation of fixed bridgework and or partial or full removable dentures. Limitations and exclusions may apply.

**For more information on Covered Dental Expenses as well as Limitations and Exclusions, please review Delta Dental Employee Benefit Booklet.**

**You may contact Delta Dental at 1-855-277-4526 to request a free copy of the Delta Dental Employee Benefit Booklet.**

## Additional Provisions Governing Dental Benefits

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### Extension of Dental Benefits

Dental Benefits will be available for a person for 90 days after their eligibility terminates for covered dental expenses incurred for:

1. Fillings, bridgework, crowns or gold restorations, provided the tooth was prepared while the person was eligible for Dental Benefits; or
2. Full or partial dentures, provided the impression for the appliance was taken while the person was eligible for Dental Benefits; or
3. Endodontic treatments, provided the tooth was opened for root canal therapy while the person was eligible for Dental Benefits.

### Pre-Determination of Benefits Procedure

If the dentist's charges will be \$200 or more, your claim should be submitted to Delta Dental for pre-determination of benefits before the work is started.

If you do not request a pre-determination of benefits, you can submit your claim after the dental work is done. However, you may incur unexpected out-of-pocket costs. A pre-determination of benefits does not guarantee payment of dental benefits. Coverage is valid only upon determination of eligibility.

### Alternate Courses of Treatment

If Delta Dental determines that a more cost-effective covered service could have been performed to treat a dental condition, benefits will be paid based upon the less costly service if such service would produce a professionally acceptable result under generally accepted dental standards.

### Contact Information

If you need to submit a claim to Delta Dental or if you would like additional information about the claims procedures for the dental benefit, please visit [www.deltadentalins.com](http://www.deltadentalins.com) and log in to your account.

## VISION BENEFITS (if applicable)

The Plan's Vision Benefits are provided through VSP Vision Care (VSP). VSP provides a preferred provider network and claims administration services. You can download a virtual card online at [www.vsp.com](http://www.vsp.com) or provide the member's Social Security number and Vision Benefits administrator name (VSP) to your provider.

**For customer service or to find a VSP provider:  
Call VSP at 1-800-877-7195 or visit [www.vsp.com](http://www.vsp.com)**

You are only entitled to Vision Benefits if vision coverage is included with your employer's contract with the Plan. Please contact your employer or the Benefit Office for more information.

### How the VSP Program Works

To maximize your vision coverage benefits, utilization of a VSP provider is preferred. You will pay more if you choose an out-of-network provider.

#### Choosing Your Provider

VSP has a large network of providers, and most participants will be able to find a VSP provider in their area. If you use a VSP provider, the covered vision services listed in the schedule below are provided at no cost to you. If you select lenses or a frame that costs more than the amount allowed by VSP, you pay an additional discounted charge directly to the VSP provider.

VSP providers provide examinations, professional services, lenses, and offer a wide selection of frames to choose from. You do not need to provide a vision form or vision card when you visit a VSP preferred provider. The VSP provider will submit the claim on your behalf. You will be required to pay the VSP provider at the time of service for any additional non-covered services and/or materials. Note that many services, such as progressives and scratch-resistant and anti-reflective coatings, are discounted for VSP participants.

You can also go to any non-network provider for your vision care. However, you must pay the non-network provider in full and then file a claim with VSP for reimbursement. You will be reimbursed according to the following schedule.

Your Vision Benefits		
Vision Care Services (one per calendar year)	VSP Provider	Non-Network Provider
Vision Exam	Provided in full	\$35
Lenses (per pair) <b>OR</b> Contacts*:		
Single	Provided in full	\$30
Lined bifocal	Provided in full	\$40
Lined trifocal	Provided in full	\$55
Lined lenticular	Provided in full	\$55
Contacts (elective)	Provided up to \$150 allowance	\$120
Frame	Provided up to \$180 allowance	\$35

Your Vision Benefits		
Vision Care Services (one per calendar year)	VSP Provider	Non-Network Provider
Safety Glasses**:		
Frame	Provided up to \$65 allowance	\$25
Lenses (per pair)		
Single vision	Provided in full	\$30
Bifocal	Provided in full	\$35
Trifocal	Provided in full	\$45
Lenticular	Provided in full	\$60
*Participant can choose contacts OR lenses. Coverage for both is not provided by the Plan.		
**Benefit is for employees only. Safety Glasses Benefit is in addition to regular lenses or contacts.		

## Covered Vision Expenses

Whether you use a VSP provider, an out-of-network provider, or a combination of both, you can receive benefits for:

1. One vision examination per calendar year.
2. Either of the following per calendar year:
  - a. *One frame* with corrective lenses; or
  - b. *Contact lenses*. The contact lens allowance includes the lens fitting and evaluation fee. If you have a prescription for contact lenses, your allowance remains the same for all types of contact lenses (\$150 for VSP providers, \$120 for out-of-network providers). If the contact lens, fitting, and evaluation fees exceed the allowable amount, you are responsible for the payment of any remaining balance. VSP has guidelines and limitations regarding certain disposable contact lens materials. Please contact VSP at 1-800-877-7195 for more information.
3. *One pair of safety glasses per calendar year for active eligible employees*. VSP providers will use materials certified as safe for a work environment by meeting the required test standards as set forth by the American National Standards Institute (ANSI).
4. **LASIK surgery**, limited to \$1,500 per eye per lifetime.

Medically necessary contact lenses prescribed by a VSP provider are provided in full, subject to prior authorization from VSP. "Medically necessary contact lenses" are prescribed for treatment following cataract surgery, to correct extreme vision problems not correctable with prescription glasses, and for certain conditions of anisometropia and/or keratoconus. Coverage is subject to review and authorization from VSP's optometric consultants, regardless of whether the lenses are obtained from a VSP provider or out-of-network provider.

## Vision Benefits Limitations and Exclusions

Your Vision Benefits plan is designed to cover visual needs rather than cosmetic materials and does not pay for additional premium options, including but not limited to:

- Anti-reflective, color, mirror, or scratch coating;
- Blended, cosmetic, laminated, or oversize lenses;
- Progressive multifocal lenses;



- Photochromic lenses; tinted lenses except Pink #1 and Pink #2;
- UV (ultraviolet) protected lenses;
- Contact lenses (except as stated); or
- Cosmetic procedures.

In addition, Vision Benefits are not payable for any of the following:

- Examinations or materials more frequently than once per calendar year (except for disposable contact lenses).
- Vision analysis or examination that does not include refraction.
- Replacement lenses, frames, or contact lenses (except at the normal interval when benefits are available).
- Special procedures such as orthoptics or visual training. These services are provided under your Major Medical Benefits.
- Nonprescription lenses or frames that do not include prescription lenses.
- Services or supplies related to medical or surgical treatment of the eyes.
- Services or materials provided or billed by someone other than a qualified provider.

# INDIVIDUAL SPECIAL FUND ACCOUNT (if applicable)

You are only entitled to the Special Fund Account benefit if it is included with your employer's agreement with the Plan. Please contact the Benefit Office for more information.

## How the Special Fund Account Program Works

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Under the Special Fund Account Program, participating employers contribute specified amounts per hour of work into a health reimbursement arrangement ("HRA") known as the Special Fund Account in the individual employee's name. This account consists of employer contributions only and is not a vested benefit to the employee or their dependents. The amounts that accumulate in this account can be used by the employee for certain specified expenses that are not otherwise covered by the Plan.

**Your account can save you substantial amounts of money by allowing you to cover a wide range of expenses with pre-tax dollars rather than after-tax income.**

- Contributions to your account and the reimbursements paid from it will not be considered taxable income to you. You should understand that tax law and regulations, as well as interpretations, change from time to time, and you should contact your tax advisor concerning the taxation of Special Fund reimbursements.
- Your account balance can be carried forward from year to year – even after you retire.
- For more information or to access your Special Fund Account, visit [www.nifmcp.com](http://www.nifmcp.com).

## What Your Account Can Be Used For

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You can request reimbursement for expenses that are reimbursable under applicable federal law from your Special Fund Account. The expenses must have been incurred by you or a family member who is covered under the Plan as your eligible dependent on or after the date your coverage under the NECA/IBEW Family Medical Care Plan first became effective. Covered expenses include, but are not limited to:

1. Self-payments for active coverage
2. Deductibles and co-pays from the regular benefit plan
3. Medical, dental, or vision expenses not covered by, or in excess of, the regular benefit plan
4. Certain transportation expenses for medical treatment
5. Acupuncture
6. Certain over-the-counter (OTC) products, provided you have a written physician's prescription

You may only seek reimbursement for expenses that are not reimbursed from any other source and that are used for yourself and your eligible family members.

## Non-Covered Expenses

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The Special Fund Account cannot be used for reimbursement of expenses otherwise not approved by the Fund under applicable law. These expenses include, but are not limited to:

1. Cosmetic surgery and treatments

2. Teeth whitening products or services
3. Non-prescription sunglasses
4. Health club memberships or expenses
5. Child and elder care
6. Household help
7. Premiums for long-term care insurance
8. Expenses for which you have been reimbursed by some other source

## How to Use Your Special Fund Account

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You will be provided with a prepaid benefits card to use as an easy way to access your Special Fund Account. Your prepaid benefits card will be loaded with the value of your account as it becomes available. You can use your prepaid benefits card to pay for specified expenses not covered by the Plan, such as co-pays and deductibles. If you incur reimbursable expenses that are not paid with your prepaid benefits card, you must fill out a Special Fund claim form and return it to the Benefit Office along with copies of the bills. The form authorizes the Benefit Office to make a payment from your account.

Your Special Fund reimbursement request cannot be processed if you only send a cancelled check. You must submit an itemized bill or EOB with your request form. Failure to provide proper substantiation or receipt of a particular claim may result in the suspension of your Special Fund Account funds.

If you have a sufficient account balance, the Benefit Office will issue you a check for the amount of the expense, and your account will be reduced by the amount you were reimbursed. If your request is for a self-payment and you have a sufficient amount in your Special Fund Account to cover the payment, the Benefit Office will deduct the amount from your account and apply the payment toward your continuing eligibility. If you prefer, this deduction can occur automatically by making your selection known on the Plan's Special Fund Account Reimbursement form, which you can access by visiting [www.nifmcp.com](http://www.nifmcp.com) or by calling the Benefit Office.

You may submit a reimbursement request at any time. **A reimbursement request will be honored only if it is submitted within two years of the date the expense was incurred.** Reimbursement requests can be submitted by you or your spouse. If you wish to use your account to make a self-payment, please contact the Benefit Office and direct them to subtract it from your account.

Claims for over-the-counter medications must include a copy of the physician's prescription and a store receipt on which the name of the product, date of purchase, and cost has been imprinted by the cash register. Non-imprinted, or hand-annotated cash register receipts, will NOT be accepted. It is your responsibility to purchase these products at stores that properly document the name of the product purchased.

## In the Event of Your Death

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In the event of your death, your surviving dependents can use the balance remaining in your account to make self-payments for coverage under this Plan as long as they are eligible to do so. Your surviving dependent's eligibility to continue coverage under the Plan is subject to the rules governing survivor eligibility as described in the various eligibility sections of this SPD. Your surviving dependent(s) can also use your Special Fund Account balance for reimbursement of covered Special Fund expenses, provided the surviving dependent(s) remains covered under the Plan.

If you have no eligible surviving dependents, the balance in your Special Fund Account will revert to the Plan upon your death.

## Forfeiture of Special Fund Account Balance

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Your Special Fund Account balance currently carries over from year to year, but it will be reduced to zero in the following circumstances:

- **If your account balance is less than \$100** – If, in a period of *two (2) consecutive calendar years*, no employer contributions have been made into your Special Fund Account and you have not made a withdrawal, your account balance will be reduced to zero.
- **If your account balance is \$100 or more** – If, in a period of *four (4) consecutive calendar years*, no employer contributions have been made into your Special Fund Account and you have not made a withdrawal, your account balance will be reduced to zero.

If you enter employment in the electrical industry for an employer who is not signatory to an agreement which requires contributions either to this Plan or another IBEW-affiliated health and welfare trust fund, you shall forfeit the entire balance of your Special Fund Account. This provision does not apply to a member who is working as a SALT with the permission of an IBEW Local Union Business Manager pursuant to the provisions of an IBEW Salting Agreement.

## Qualifications and Limitations

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1. You cannot make contributions into your Special Fund Account. The Special Fund Account is an employer-funded account only. If you make self-payments under the Plan's regular eligibility or COBRA rules, no part of that contribution will be credited to your Special Fund Account.
2. If you are entitled to the Plan's Special Fund Account through your employer's contract with the Plan, and you maintain a Flexible Spending Account (FSA) that is separate from the Plan, you must seek reimbursement of eligible medical expenses from your FSA first. You can only submit claims for reimbursement from your Special Fund Account once your FSA has been exhausted or if your FSA does not reimburse for those eligible medical expenses.
3. Non-bargaining unit employees may not participate in the Special Fund Account Program.
4. An Individual Special Fund Account is not a savings account from which you can withdraw at will. You are not "vested" in any part of the balance of your Special Fund Account. Any of the provisions of the Special Fund Account of the Plan, like all Plan provisions, may be altered or amended by the Trustees at any time and for any reason. In addition, the list of covered expenses and any of the Special Fund Account's rules and procedures can be changed at any time by the Board of Trustees. **You do not have a present right to payment of any amount of the balance of the Special Fund Account.**

# EXCLUSIONS AND LIMITATIONS

No payment will be made by this Plan for loss sustained as a result of, or for charges incurred for or as a result of, any of the services, supplies, or conditions in the list below.

These exclusions apply to all benefits provided by the Plan, except the Special Fund Account. Additional exclusions may apply to particular benefits and are listed in the section describing that benefit.

1. Treatments, care, services, or supplies that are **not medically necessary** (as defined in the *Definitions* section).
2. Under the Major Medical Benefit, any amount in excess of the **allowable charge**; or with respect to the other benefits provided by the Plan, any charge or portion of a charge that is determined to be in excess of the **reasonable and customary** charge.
3. **Cosmetic treatment or surgery** (including but not limited to such areas as the eyelids, nose, face, breasts, or abdominal tissue), or services to correct prior cosmetic surgery.

This exclusion does not apply to:

- a. Cosmetic surgery for the correction of defects due to traumatic injuries within one year of the incident;
  - b. The correction of congenital defects; or
  - c. Reconstruction surgery following a cancer treatment (breast or testicular), including surgery on the non-affected breast or testicle to achieve a symmetrical appearance.
4. **Experimental or investigative** treatment, care, services, supplies, procedures, or facilities.
  5. **Obesity**, morbid obesity, any overweight condition, or any related complications thereof, unless otherwise listed as specifically covered in the Plan.

**Obesity (bariatric) surgery is not covered.**

6. **Reversal** of, or attempts to reverse, a previous elective sterilization.
7. **Pregnancy** or a pregnancy-related condition of any person other than a female employee or the spouse of an employee.
8. **Infertility** treatment not provided through the Plan's benefit provider Progyny.

**Infertility treatment is not covered unless obtained through the Plan's service provider.**

9. **Sex transformations** or transsexual surgery and other related services.
10. **Sexual dysfunction** or impotency of any kind, including any complications arising from such conditions or treatments. This exclusion applies to prescribed medications, services, and penile implants, regardless of the person's physical or mental condition.
11. **Abortions** except when medically necessary to protect the life of the mother (employee or spouse only).
12. **Marriage or family counseling.**
13. **Over-the-counter drugs** or medications which are drugs that are not legally required to be dispensed by a registered pharmacist according to the written prescription of a doctor.

14. **Nutritional supplements**, food supplements, vitamins, or any other items of a like nature, whether or not prescribed by a physician, unless specifically listed as a covered preventive service. Exceptions to this rule include prescription prenatal vitamins or infant formula (only when administered using a feeding tube).

**Prescription formula is not covered unless administered using a feeding tube.**

15. **Over-the-counter contraceptive devices, supplies, or medications.**
16. **Travel or transportation**, whether or not recommended by a doctor, unless specifically listed as a covered medical expense.
17. **Rehabilitative therapy** or any other type of therapy if either the prognosis or history of the person receiving the treatment or therapy does not indicate to the Trustees that there is a **reasonable chance of improvement**.
18. **Organ and tissue transplants or services related to covered transplants that have not been preapproved** by Anthem BCBSGA or that are not performed through the Anthem BCBSGA human organ transplant program.
19. **Artificial organs.**
20. **Individual or private nursing care** unless specifically listed as a covered medical expense.
21. **Rental or purchase of any durable medical equipment** other than as specifically provided under the Major Medical Benefit, including devices that do not meet the Plan's definition of durable medical equipment. For example, the following items are excluded:
- Air conditioners, humidifiers, dehumidifiers, or purifiers
  - Arch supports and orthopedic or corrective shoes
  - Heating pads, hot water bottles, home enema equipment, or rubber gloves
  - Deluxe equipment, such as motor driven chairs or beds, when standard equipment is adequate
  - Rental or purchase of equipment if you are in a facility which provides such equipment
  - Electric stair chairs or elevator chairs
  - Physical fitness, exercise, or ultraviolet/tanning equipment
  - Residential structural modification to facilitate the use of equipment
22. **Any of the following items** or items of a similar nature or purpose, regardless of intended use:
- Blankets, mattresses, pillows or covers for these items, even if orthopedic or hypo-allergenic
  - Communication devices
  - Continence aids (either anal or urethral)
  - Devices or implants to simulate natural body contours
  - Emergency alert equipment
  - Exercise equipment
  - Health club memberships
  - Scales
  - Sterile water
  - Swimming pools
  - Thermometers
  - Whirlpools, saunas, or Jacuzzis
  - Wigs (unless otherwise specifically covered in the Plan)

23. **Smoking cessation** except as covered under the Plan's preventive benefits.
24. **Alternative medical treatments**, including, but not limited to, hypnotism, biofeedback, holistic medicine, acupuncture, massage therapy, rolfing, music therapy, hippotherapy, health education, homeopathy, naprapathy, naturopathy, reiki, myo-fractional therapy, sleep therapy, and programs intending to provide personal fulfillment or harmony.
25. **Personal convenience items** such as telephones, televisions, cosmetics, newspapers, magazines, laundry, guest trays, beds or cots for guests or other family members, or any other personal comfort items or items that are not medically necessary.
26. **Home healthcare** charges for:
- a. food, housing, homemaker services, sitters, child care, or home-delivered meals;
  - b. any non-skilled level of care, or any services and/or supplies which are not included in the home healthcare plan as described;
  - c. any services for any period during which the patient is not under the continuing care of a physician;
  - d. convalescent or custodial care where the patient has spent a period of time for recovery of an illness or surgery and where skilled care is not required;
  - e. services that are only for aid in daily living, i.e., for the convenience of the patient or the patient's caregiver;
  - f. dietitian services;
  - g. maintenance therapy; or
  - h. dialysis treatment, or purchase or rental of dialysis equipment.
27. **Skilled nursing facility** services for:
- a. any period of confinement after the patient reaches the maximum level of recovery possible and no longer requires anything other than routine care;
  - b. care that is primarily custodial, or that does not require definitive medical or 24-hour-a-day nursing service;
  - c. mental illness including drug addiction, chronic brain syndromes, and alcoholism, unless there is a specific medical condition that requires care in a skilled nursing facility; or
  - d. a patient with senile deterioration, intellectual disability, who has no medical condition requiring care.
28. **Military service-related injuries or sicknesses** otherwise covered by or subject to payment and reimbursement by the U.S. Government, and to the extent permitted by law, any bodily injury, disease, or sickness caused by any act of war.
29. **Genetic testing** not otherwise covered by the Plan.
30. **Surrogacy or surrogate fees**. This exclusion applies to, but is not limited to, charges in connection with:
- a. the medical or other expenses of a surrogate who carries and delivers a child on behalf of a person covered under this Plan; or
  - b. a female employee or dependent acting as a surrogate for someone else. Any child born of a covered person acting as a surrogate will not be considered a dependent of the surrogate or her spouse. This exclusion does not apply to complications of pregnancy incurred by a surrogate who is an eligible employee or eligible dependent under this Plan.

31. **Court-ordered treatment** or classes.
32. **Occupational-related conditions** as follows:
  - a. Accidental bodily injury, sickness, or disease sustained while the person was performing any act of employment or doing anything pertaining to any occupation or employment; or
  - b. Accidental bodily injury, sickness, or disease for which benefits are or may be payable in whole or in part under any workers' compensation act or any occupational diseases act or any similar law.
33. **Education**, training, or room and board while a person is confined in an institution which is primarily a school or institution of learning or training.
34. **Special education**, regardless of the type or purpose of the education, the recommendation of the attending doctor, or the qualifications of the individual providing the education. This applies to special education or instruction for a learning disabled or handicapped child. This exclusion does not apply to diabetic education for a person diagnosed with diabetes mellitus.
35. **Custodial care**, which is care designed primarily to assist an individual in meeting the activities of daily living. This exclusion applies to all such care regardless of what the care is called (unless the care is provided to a person under an approved hospice care program).
36. Care or treatment rendered to you or a dependent which is provided by a person who is **a relative in any way to you** or to the dependent receiving the care or who ordinarily lives in your home or in the home of the dependent receiving the care.
37. Services or supplies provided while a person is confined in an institution which is primarily a **place of rest**, a place for the aged, or a nursing home (unless provided during an approved confinement in a facility that meets the definition of a skilled nursing facility).
38. Charges incurred by an eligible family member which you or the family member are **not legally required to pay**. This includes any portion of a provider's fee or charge which is ordinarily due from the patient but which has been waived. If a provider routinely waives (does not require the participant to pay) a deductible or an out-of-pocket amount, the claims administrator will calculate the actual provider fee or charge by reducing the fee or charge by the amount waived.
39. The **replacement of a lost, missing, or stolen device** unless no benefits were paid by this Plan for the original item.
40. Completion of **claim forms** (or any forms required by the Plan for the processing of claims) by a doctor or other provider of medical services or supplies.
41. Treatments, care, services, or supplies which are **not recommended, ordered, or approved by the attending provider**.
42. Unless specifically stated otherwise, any service, supply, treatment, or procedure which is not rendered for the treatment or correction of, or in connection with, a **specific condition**, illness, or accidental bodily injury.
43. Any care or treatment of a person once the person has already received Plan benefits totaling the **maximum benefit** for that type of care and treatment as specified in the Schedule of Benefits.
44. Injury or sickness for which you or an eligible dependent, whether or not a minor, have a right to recover payment from a **third party**, except to the extent provided in the Plan's subrogation rules.



45. Costs for services resulting from the commission of, or attempt to commit, a felony by the eligible individual, except when the costs of services are for injuries that result from an act of domestic violence.
46. Services or supplies provided to a **person who is not covered under the Plan.**
47. Charges which would not have been made **if this Plan did not exist.**
48. Services or supplies required by an employer as a **condition of employment**, or which an employer is required to provide under a labor agreement, or which are required by law.
49. Services, treatment, or supplies which were ordered **before the person's effective date of coverage** or which are performed or provided **after the date a person's eligibility terminates.**

The above is not an all-inclusive listing of excluded services and supplies. It is only representative of the types of services and supplies for which no payment is made and of the types of situations in which loss may be sustained or in which expenses may be incurred for which no payment is made.

# CLAIMS PROCEDURES

## Medical Claims

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### How to File Claims

Anthem Blue Cross Blue Shield (BCBS) PPO providers throughout the country will file your claims for you. When visiting a BCBS PPO provider, all you need to do is show your medical I.D. card. When your provider submits your claim to the local BCBS plan, it is important that the alpha prefix from your medical I.D. card is included. This prefix is the key to timely and accurate claims processing.

**All BCBS PPO providers and most non-PPO providers will file your claims for you.**

If you need to submit a claim yourself, send itemized bills to the BCBS plan in the provider's state. For example, if you received medical services in Florida, you must submit your claim to Blue Cross Blue Shield of Florida. That BCBS plan will transmit the claim to this Plan's home plan (Anthem/BCBSGA). Be sure to include the alpha prefix and your group and individual identification numbers from your medical I.D. card.

**If you need to submit a claim yourself, send it to the BCBS plan in the provider's state.  
You can get the address of the state's BCBS plan by visiting [www.anthem.com](http://www.anthem.com)**

The Blue Cross affiliate who receives the claim will forward it electronically to the Benefit Office, the Plan's claims administrator. The Benefit Office will pay the Plan's portion of the claim and mail you an Explanation of Benefits (EOB). You will be responsible for any deductible or co-insurance amounts, in addition to any services that are not covered by the Fund.

You may be required to complete claim forms in certain situations, including claims for injuries. Claim forms will also be available on [www.nifmcp.com](http://www.nifmcp.com).

### Claims Procedures

In order for the Plan to pay benefits, a claim must be filed with the Benefit Office in accordance with the procedures described below. A claim can be filed by you, your eligible dependent, or by someone authorized to act on behalf of you or your eligible dependent.

1. A claim is considered to have been filed on the date it is received by the *correct* claims office, even if the claim is incomplete. Claims are received during regular business hours, Monday through Friday. You can also email claims to [fmcp\\_customer\\_service@nifmcp.com](mailto:fmcp_customer_service@nifmcp.com).

2. A "claim" is a request for Plan benefits for healthcare expenses incurred.

A request for confirmation of Plan coverage is not a claim if you have not yet incurred the expense unless the Plan conditions payment on the receipt of prior approval. A general inquiry about eligibility or coverage when no expense has been incurred is not a claim, nor is presenting a prescription to a pharmacy.

3. Claims must be filed within twelve (12) months from the date of service or the applicable filing period as negotiated in the applicable Anthem provider contracts, whichever occurs first.
4. You may designate another person as your authorized representative for purposes of filing a claim. Such designations must be in writing, with the exception of urgent care claims. You and/or your representative can review materials in the Fund's files that are related to your claim and can submit written issues and comments to support your request for review. You and/or your representative may also make a written request for a personal appearance before the Trustees.

- Unless your authorization states otherwise, all notices regarding your claim will be sent to your authorized representative and not to you.
- A routine assignment of benefits so that the Plan will pay the provider directly is not a designation of the provider as your authorized representative.
- Designation of a person as an authorized representative does not grant that person the rights of a beneficiary under this Plan.

### **Initial Claims Processing Time Periods**

The amount of time the Plan can take to process a claim depends on the type of claim. A claim can fall into one of the following categories:

1. A “disability claim” is a claim for Weekly Disability Benefits, including a retroactive termination of those benefits.
2. A “pre-service claim” is a claim in which the terms of the Plan condition receipt of the benefit, in whole or in part, on approval of the benefit in advance of obtaining medical care.
3. An “urgent care claim” is a pre-service claim where the application of the time periods for making non-urgent care determinations could seriously jeopardize your life, health, or ability to regain maximum function, or that could subject you to severe pain that cannot be adequately managed without the proposed treatment.
4. A “concurrent care claim” is also a type of pre-service claim. A claim is a concurrent care claim if a request is made to extend a course of treatment beyond the period of time or number of treatments previously approved.
5. A claim is “post-service” if you have already received the treatment or supply for which payment is now being requested. Most claims are post-service claims. Any claim for a benefit under a group health plan that is not a “pre-service claim” is also considered a “post-service” claim.

If all the information needed to process your claim is provided to the Benefit Office, your claim will be processed as soon as possible. However, the processing time needed will not exceed the time frames allowed by law, which are as follows:

- Post-service claims – 30 days
- Disability claims – 45 days
- Pre-service claims – 15 days
- Urgent care claims – As soon as possible, taking into account the medical exigencies, but no later than 72 hours after receipt of the claim
- Concurrent care claims – 24 hours if the concurrent care is urgent and if the request for the extension is made within 24 hours prior to the end of the already authorized treatment. If the concurrent care is not urgent, then the pre-service time limits apply.

### ***Claimant Extension (When Additional Information Is Needed)***

If additional information is needed from you, your doctor, or the provider, the necessary information or material will be requested in writing. The request for additional information will be sent within the normal time limits shown below, except that the additional information needed to decide an urgent care claim will be requested within 24 hours.

It is your responsibility to ensure that the missing information is provided to the Benefit Office. The normal processing period will be extended up to 45 days (48 hours for an urgent care claim), pending receipt of the required information, and the time period will start to run once the Benefit Office has received a response to its request. If you do not provide the missing information within 45 days (48 hours for an urgent care claim), the Benefit Office will make a decision on your claim without it, and your claim could be denied as a result.

## **Plan Extension**

The time periods above may be extended if the Benefit Office determines that an extension is necessary due to matters beyond its control (but not including situations where it needs to request additional information from you or the provider). You will be notified prior to the expiration of the normal approval/denial time period if an extension is needed. If an extension is needed, it will not last more than:

- Post-service claims – 15 days
- Disability claims – 30 days (a second 30-day extension may be needed in special circumstances)
- Pre-service claims – 15 days

## **What if My Initial Claim Is Denied?**

If all or a part of your claim is denied (including a rescission of coverage, which is a retroactive cancellation or termination of entitlement to benefits) after the Benefit Office has received all other necessary information from you, you will be sent a written notice giving you the reasons for the adverse benefit determination (denial). The notice will include:

- Sufficient information to identify the claim involved, including date of service, healthcare provider, and claim amount (if applicable).
- The specific reason for the denial and reference to the Plan provisions on which the denial was based.
- The denial code and its meaning.
- An explanation of the claim appeal procedure.
- If applicable, a description of any additional material or information necessary for the Plan to re-consider the claim and the reason such information is necessary.
- A description of the appeal procedures and the applicable time limits for following the procedures.
- A statement concerning your right to bring a civil action under section 502(a) of ERISA.

In cases where the Plan relied upon an internal rule, guideline, protocol, or similar criterion to make its decision, the notice will state that the specific internal rule, guideline, protocol, or criterion will be provided to you free of charge upon request. If the decision was based on medical necessity or if the treatment was deemed experimental, the notification will include either an explanation of the scientific or clinical judgment for the determination or a statement that such explanation will be provided free of charge upon request. For urgent claims, a description of the Plan's expedited review process will be provided. The notice will be provided in a culturally and linguistically appropriate manner, and, if applicable, the denial will also include a statement indicating how to access language services provided by the Plan.

## **Internal Appeal Procedures (Review of Adverse Benefit Determination)**

### **Pre-Service Claims**

If Anthem's clinical review department denies pre-certification for your prospective (pre-service) medical claim, in whole or in part, you can request a review by:

- Faxing your written appeal to 1-855-298-4264
- Mailing your written appeal to:

Anthem Blue Cross and Blue Shield  
Grievances and Appeals  
PO Box 105568  
Atlanta, GA 30349

- Calling Anthem at the customer service number on your medical I.D. card
- Using the secure online website: [www.anthem.com](http://www.anthem.com) (individual login required).

Your provider can also appeal your pre-certification denial via the Anthem provider portal.

You have up to 180 days to file an appeal with Anthem, and Anthem's review should take no more than 30 days from the date your request is received. If Anthem denies your appeal, you may file a second level appeal to the Trustees (see *Additional Procedures Applicable to Internal Appeals* below). You have 60 days to file a second level appeal.

### ***Urgent Care and Concurrent Care Claims***

You can request an expedited review of an urgent care or concurrent care claim by calling the customer service number on your medical I.D. card or faxing your request to 1-855-298-4264 or 1-877-487-7394 for behavioral health appeals. Decisions are made on expedited appeals within 72 hours of receiving the request. You may ask for an expedited external review by an independent review organization at the same time as filing an expedited appeal with Anthem. You may not request an expedited appeal after the services have been rendered.

You may be notified of the decision of an appeal on a denied urgent or concurrent care claim by telephone or facsimile.

### ***All Other Medical Claims***

If your medical claim is denied in whole or in part, you can request a review by the Board of Trustees. Trustee appeals must be filed **within 180 days** of your receipt of the denial.

**Note:** Pre-service medical claims should first be appealed to Anthem as explained above. If that appeal is unsuccessful, you may then appeal to the Trustees.

You can request a Trustee appeal by sending a letter, along with any additional information that you think will help a favorable decision to be made on your claim, to:

Board of Trustees  
2400 Research Boulevard, Suite 500  
Rockville, MD 20850

The Trustees will conduct a full and fair review of all the material submitted with your claim, the action taken by the Benefit Office, the additional information you have provided, and the reasons you believe the claim should be paid. The review will:

- Be conducted by an appropriate named fiduciary who is neither the party who made the initial adverse determination nor the subordinate of such party;
- Not afford deference to the initial adverse benefit determination; and
- Take into account all comments, documents, records, and other information submitted by the claimant, without regard to whether such information was previously submitted or relied upon in the initial determination.

### ***Additional Procedures Applicable to Internal Appeals***

1. You have the right, upon request and free of charge, to receive copies of all documents, records, and other information relevant to your claim for benefits.
2. If the Plan or Trustees relies upon or generates new or additional evidence or rationale in connection with your appeal, the evidence will be provided to you as soon as possible and sufficiently in advance of the date on which the appeal shall be reviewed by the Trustees to give you an opportunity to address the new evidence.

3. Your claim review will be conducted by an individual who is neither the party who made the initial denial, nor the subordinate of such party. It will not afford deference to the initial determination, and will take into account all comments, documents, records, and other information submitted by the claimant, without regard to whether such information was previously submitted or relied upon in the initial determination.
4. With respect to a review of any determination based on a medical judgment, a healthcare professional with appropriate training and experience in the applicable field of medicine will be consulted. Such healthcare provider will be “independent,” which means the person consulted will be an individual different from, and not subordinate to, any individual who was consulted in connection with the initial decision.
5. If you submit your request for an appeal in a timely manner, and if you provide all of the additional information necessary for a review of the original denial, you will be notified of the decision following review within the following time periods:
  - Urgent care claims – As soon as possible, taking into account the medical circumstances, but not later than 72 hours after receipt of your request for review.
  - Pre-service claims – No later than 15 days per level of review.
  - Post-service and disability claims – No later than 5 calendar days following the date of the Trustees meeting that immediately follows the Plan’s receipt of a request for review, unless the request is filed within 30 days preceding the date of such meeting. In such case, a determination may be made by no later than the date of the second meeting. If special circumstances (such as the need to hold a hearing) require a further extension of time for processing, a determination will be rendered not later than the third meeting of the Trustees. Before the start of the extension, you will be notified in writing of the extension, and that notice will include a description of the special circumstances and the date as of which the determination will be made.
6. All written appeal decisions will contain the reasons for the decision and specific references to the particular Plan provisions upon which the decision was based, including sufficient information to identify the claim involved and a statement describing the availability, upon request, of the diagnosis code and its corresponding meaning and the treatment code and its corresponding meaning. It will also contain a statement explaining the following:
  - That you are entitled to receive, upon request and free of charge, reasonable access to, and copies of, all documents, records, and other information relevant to your claim;
  - A statement describing any voluntary appeal procedures offered by the Plan and your right to obtain the information about such procedures;
  - A statement of the claimant’s right to bring an action under section 502(a) of ERISA; and
  - A statement on the availability of a Consumer Assistance Program that can help you file an appeal or request a review of Plan’s decision.

If applicable, you will also be informed of the specific internal rule, guideline, protocol, or similar criterion relied on to make the decision and your right to a copy, free of charge, upon request. If the decision was based on a medical judgment, you will receive an explanation of that determination or a statement that such explanation will be provided free of charge, upon request. If applicable, the notice will also include a statement that language assistance programs may be available, upon request.

7. If the Plan fails to make timely decisions or otherwise fails to comply with the applicable federal regulations, you may go to court to enforce your rights.
8. Some of the Plan’s vendors may have an internal appeals process that must be exhausted before your appeal can be submitted to the Trustees. If you have questions, please contact the Benefit Office for further information.

## External Review

If the review process described above still results in a denial of coverage or adverse benefit determination, you may, in certain cases, request an additional review by an Independent Review Organization (IRO). An independent external review is available for claims denied based on clinical or scientific judgments, such as decisions based on medical necessity, or for rescission of coverage (retroactive terminations of coverage). It does not apply to claim denials related to a person's eligibility for coverage or exclusion terms in the Plan.

You must request the external review within four (4) months after the date of receipt of the written appeal decision you received from the Fund. To request an external review, please contact the Benefit Office. Benefit Office staff will provide you with the additional information you need to file your formal request for an external review and provide you with the information you need to complete the process. The Plan will determine within five (5) days whether the request is eligible for an external review and will notify you within one business day after the review is complete.

The external review will be completed by an independent review organization ("IRO") that is accredited by the Utilization Review Accreditation Commission ("URAC") or a similar national organization to conduct the external review. The IRO will review the claim *de novo*, meaning it will not be bound by the previous decision of the Plan. However, the IRO will review the terms of the Plan so that its decision on your external review request is not contrary to the Plan. The IRO will make a final decision on your external review request within 45 days, and if the IRO reverses the Plan's benefit determination, then the Plan will immediately provide coverage or payment for the claim.

If your claim is eligible for an external review, you may apply for an expedited external review if:

- The claim involves a medical condition for which the regular timeframe for completion of an appeal would seriously jeopardize the life or health of the claimant, or
- The claim period would jeopardize the claimant's ability to regain maximum function, or
- If the final internal adverse benefit determination concerns an admission, availability of care, continued stay, or healthcare item or service for which the claimant received emergency services but has not been discharged from a facility.

The Plan will immediately determine whether the request is eligible for an external review and assign it to an IRO, who will make a determination within 72 hours.

**To request an external review, please contact the Benefit Office.**

## Prescription Drugs

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There are no claims to file when you use the Plan's Prescription Drug Program (unless another group plan is the primary payor for the person's claims). You pay your co-pay shares directly to the participating retail or mail-order pharmacy. **Co-pays are your responsibility. Do not submit claims for co-pays.**

## Dental Claims (if applicable)

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### How to File Claims

The Trustees have delegated Delta Dental® to be the final decision-maker with respect to dental claim reviews.

Claims should be submitted to Delta Dental® – the dentist will usually file the claim electronically. If you need to file a claim yourself, visit [www.deltadentalins.com](http://www.deltadentalins.com), log in to your account and select "Claims & Visits" and then "how to file a claim". You can also access copies of the claim forms online.

Be sure to include your group account number (23179). You will receive your benefit payment explanations directly from Delta Dental and any questions you have about your claim should be directed to Delta Dental.

### **What if my Claim is Denied?**

If Delta Dental denies all or part of your dental claim, you can file an appeal within 180 days of your receipt of the denial notice. An Appeal may be requested orally from Customer Service at 800-932-0783 or in writing to the Quality Management Department at the following address:

Quality Management Department  
P.O. Box 2105  
Mechanicsburg, PA 17055

The Appeal request should include the following information:

- The patient's name, address, telephone number, Enrollee I.D. number, Group Account Number (23179), and the treating Dentist's name and address.
- A statement as to why the claim should not have been denied and include any other documents, data, information or comments which relate to the claim.
- Your request to receive, free of charge, reasonable access to and copies of all documents, records, and other information relevant to the denied claim.
- Within five (5) working days of the filing of Your request, Delta Dental will provide written acknowledgement, and if necessary, Delta Dental will advise and identify if any additional information is necessary to review the appeal.

Delta Dental will conduct a full and fair review of all the material submitted with your claim, the prior action taken on the claim, the additional information you have provided, and the reasons you believe the claim should be paid.

The review will be conducted by someone other than the person who made the initial decision.

Note that if your dental claim is denied due to your or your dependent's overall eligibility for benefits, you should appeal to the Trustees, not Delta Dental. Follow the procedures described in *All Other Medical Claims* on page 55.

## **Vision Claims (if applicable)**

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### **How to File Claims**

VSP Vision Care (VSP) handles claims for vision care. You do not have to file a claim when you use a VSP provider. If you use an out-of-network provider:

- Pay the bill in full. Get a paid receipt and itemized bill showing the services performed and supplies provided. The bill must be itemized, especially with regard to showing the type of lenses prescribed, e.g., single vision, bifocal, trifocal, or contacts.
- Be sure the bill includes your name, address, and Social Security number. If the patient is a dependent, the dependent's name and birth date should also be on the bill.

Send the itemized, paid bill, along with the benefit form, to VSP at the address shown below. Please do not send vision bills to the Benefit Office. Vision claims should be filed within six months after the services or supplies are received.



Send out-of-network vision claims to:

VSP Vision Care  
PO Box 495918  
Cincinnati, OH 45249

### **What if My Claim is Denied?**

Follow the procedures described in All Other Medical Claims above.

## **Weekly Disability Benefits (if applicable)**

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The following claims procedures apply to Weekly Disability Benefits only, notwithstanding anything in the Plan or this SPD to the contrary.

### **How do I Submit a Claim for Weekly Disability Benefits?**

You may file a claim for Weekly Disability Benefits by submitting a written request for benefits to the Benefit Office. Your written request must include sufficient evidence to enable the Benefit Office to determine whether you have met the Plan's definition of disability. You may be required to submit additional medical information to be reviewed by an independent medical provider to verify you are eligible for Weekly Disability Benefits from the Plan.

### **Initial Claims**

A claim must be resolved, at the initial level, within 45 days of receipt by the Plan. However, the Plan may extend this decision-making period for an additional 30 days for reasons beyond the control of the Plan. The Plan will notify you of the extension prior to the end of the 45-day period. If, after extending the time period for the first 30-day period, the Plan Administrator determines that it will still be unable, for reasons beyond the control of the Plan, to make a decision within the extension period, the Plan may extend decision making for a second 30-day period.

The Plan will provide appropriate notice to you before the end of the first 45 days and again before the end of each succeeding 30-day period and will explain the circumstances requiring the extension and the date the Benefit Office expects to render a decision on your request for Weekly Disability Benefits. It will explain the standards on which entitlement to the benefits is based, the unresolved issues that prevent a decision, the additional issues that prevent a decision, and the additional information needed to resolve the issues. You will have 45 days from the date of receipt of the Benefit Office's notice to provide the information required.

### **What if my Benefits are Denied?**

If the Benefit Office determines that all or part of the claim should be denied (an "adverse benefit determination"), it will provide a notice of its decision in written or electronic form explaining your appeal rights. An adverse benefit determination also includes a rescission, which is a retroactive cancellation or termination of entitlement to disability benefits. The notice will be provided in a culturally and linguistically appropriate manner and will state:

1. The specific reason or reasons for the adverse benefit determination.
2. Reference to the specific Plan provisions on which the determination was based.
3. A description of any additional material or information necessary for you to correctly complete the claim and an explanation of why such material or information is necessary.
4. A description of the Plan's review procedures and the time limits applicable to such procedures. This will include a statement of your right to bring a civil action under section 502(a) of ERISA following an adverse benefit determination on review.

5. A discussion of the decision, including an explanation of the basis for disagreeing with or not following:
  - The views presented by you to the Plan of healthcare professionals treating you and vocational professionals who evaluated you;
  - The views of medical or vocational experts whose advice was obtained on behalf of the Plan in connection with your adverse benefit determination, without regard to whether the advice was relied upon in making the benefit determination; or
  - A disability determination made by the Social Security Administration regarding you and presented by you to the Plan.
6. If the adverse benefit determination is based on medical necessity or experimental and/or investigational treatment or similar exclusion or limit, an explanation of the scientific or clinical judgment for the determination, applying the terms of the Plan to the claimant's medical circumstances will be provided. If this is not practical, a statement will be included that such an explanation will be provided free of charge, upon request.
7. Either the specific internal rules, guidelines, protocols, or other similar criteria relied upon to make a determination, or a statement that such rules, guidelines, protocols or criteria do not exist.
8. A statement that you are entitled to receive, upon request and free of charge, reasonable access to, and copies of, all documents, records, and other information relevant to the claim.

### **Review of Adverse Benefit Determinations**

When you receive notice of an adverse benefit determination, you may request a review of the decision. The request must be in writing and must be filed within 180 days following receipt of the notice. In the case of an adverse benefit determination regarding a rescission of coverage, you must request a review within 90 days of the notice. You may submit additional information relating to the claim, and if you so request, you will be provided, free of charge, reasonable access to, and copies of, all documents, records, and other information relevant to the claim.

The review shall consider all other information submitted by you relating to the claim, without regard to whether such information was submitted or considered in the initial benefit determination. The review will be considered by the Board of Trustees of the Plan and will not afford deference to the initial adverse benefit determination.

If the initial adverse benefit determination was based on a medical judgment, including determinations regarding whether a particular treatment, drug, or other item is experimental, investigational, or not medically necessary or appropriate, the Board of Trustees shall consult with a healthcare professional who was neither involved in or subordinate to the person who made the original benefit determination. Additionally, medical or vocational experts whose advice was obtained on behalf of the Plan in connection with the initial determination will be identified.

If the Plan considers, relies upon or creates any new or additional evidence during the review of the adverse benefit determination, the Plan will provide such new or additional evidence to you, free of charge, as soon as possible and sufficiently in advance of the time within which a determination on review is required to allow you time to respond.

You will be notified of the determination on review of the claim no later than 45 days after the Plan's receipt of the request for review, unless special circumstances require an extension of time for processing. In such a case, you will be notified, before the end of the initial review period, of the special circumstances requiring the extension and the date a decision is expected. If an extension is provided, the Benefit Office will notify you of the determination on review no later than 90 days after receipt of the request for review.

### **Notice of Adverse Benefit Determination on Review**

The Plan shall provide written or electronic notification to you or your authorized representative in a culturally and linguistically appropriate manner. If the initial adverse benefit determination is upheld on review, the notice will include:

1. The specific reason or reasons for the adverse determination.
2. Reference to the specific Plan provisions on which the determination was based.
3. A statement that you are entitled to receive, upon request and free of charge, reasonable access to, and copies of, all documents, records, and other information relevant to the claim.
4. A statement of your right to bring a civil action under section 502(a) of ERISA and, if the Plan imposes a contractual limitations period that applies to your right to bring such an action, a statement to that effect which includes the calendar date on which such limitation expires on the claim.

If the Plan offers voluntary appeal procedures, the notification will include a description of those procedures and your right to obtain sufficient information about those procedures upon request to enable you to make an informed decision about whether to submit to such voluntary appeal. These procedures will include a description of your right to representation, the process for selecting the decision maker, and the circumstances, if any, that may affect the impartiality of the decision maker. No fees or costs will be imposed on you as part of the voluntary appeal. Your decision whether to use the voluntary appeal process will have no effect on your rights to any other Plan benefits.

5. A discussion of the decision, including an explanation of the basis for disagreeing with or not following:
  - The views presented by you to the Plan of healthcare professionals treating you and vocational professionals who evaluated you;
  - The views of medical or vocational experts whose advice was obtained on behalf of the Plan in connection with your adverse benefit determination, without regard to whether the advice was relied upon in making the benefit determination; or
  - A disability determination made by the Social Security Administration regarding you and presented by you to the Plan.
6. If the adverse benefit determination is based on medical necessity or experimental and/or investigational treatment or similar exclusion or limit, an explanation of the scientific or clinical judgment for the determination, applying the terms of the Plan to your medical circumstances will be provided. If this is not practical, a statement will be included that such explanation will be provided free of charge, upon request.
7. Either the specific internal rules, guidelines, protocols, or other similar criteria relied upon to make the determination, or a statement that such rules, guidelines, protocols, or criteria do not exist.

*If it is determined that an overpayment of disability benefits was made to you, the Plan has the right to immediate repayment of those funds as a debt due and owing to the Plan. If you fail to return the disability overpayment funds to the Plan, the Plan has the right to withhold payments on behalf of you and/or your dependents to other providers of benefits through the Plan until the disability overpayment is recouped in full. Any overpayments otherwise received by the Plan from you and/or your dependents relating to other benefits provided by the Plan will also be applied to the amount you owe the Plan for your disability overpayment instead of being refunded to you.*

## **Life Insurance/Accidental Death & Dismemberment Insurance Claims**

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### **How to File Claims**

Life/AD&D insurance claims should be filed with the Benefit Office who will forward them to Union Labor Life Insurance Company, the insurer of these benefits. Since the Fund is the holder of the insurance contract, notices from Union Labor Life may be issued to the Fund instead of you.

Union Labor Life will normally issue an approval or denial of a life/AD&D claim within 90 days of the date it receives the claim. An extension of 90 days will be allowed if special circumstances are involved. The Benefit Office will notify you in writing of any extension the insurer requires to review your claim, and the notice will state the special circumstances involved and the date by which it expects to reach a decision.

**What if my Claim is Denied?**

If Union Labor Life denies your claim, you will receive a notice explaining the reasons for the denial. The notice will also include an explanation of the claim appeal procedures.

Review of claim denials and final decisions on appeal are Union Labor Life's responsibility.

Submit life insurance, AD&D, and Weekly Disability Benefit claims to the Benefit Office at the following address:

NECA/IBEW Family Medical Care Plan  
410 Chickamauga Avenue, Suite 301  
Rossville, GA 30741

# GENERAL PROVISIONS AND INFORMATION

## Definitions

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**Allowable Charge** – The maximum covered charge for a service rendered or supply furnished by a healthcare provider that will be considered for payment. You will be responsible for amounts in excess of the allowable charge even if the allowable charge is less than some determinations of what is reasonable and customary. Allowable charge limitations apply to out-of-network services only.

**Ambulatory Surgical Center** – A free-standing facility which is established, equipped, and operated primarily for the purpose of performing surgical procedures. The Plan does not cover services by out-of-network ambulatory surgical centers except when Medicare is primary and covers that facility.

**Association** – The National Electrical Contractors Association, Inc. (NECA).

**Bargaining Unit Employee** – An employee who is a member of a collective bargaining unit represented by a Union and who is a full-time employee of a contributing employer.

**Calendar Year; Year** – The twelve-month period starting on January 1 of any year and ending on December 31 of that year.

**Chiropractic Care** – Any service for spinal and joint manipulations and adjustments, including x-rays and other services performed to diagnose or treat the condition for which the manipulations or adjustments are performed.

**Claims Administrator** – The organization designated by the Trustees for handling claims. The Benefit Office is the claims administrator for medical claims, disability claims, and Special Fund claims (excluding prescription drugs). Delta Dental is the dental claims administrator. VSP Vision Care (VSP) is the vision claims administrator. Sav-Rx is the prescription drug claims administrator.

**Collective Bargaining Agreement** – The negotiated labor agreement between a Union and an employer or Association requiring the employer or Association to make contributions to the Fund on behalf of its bargaining unit employees.

**Contributions** – Payments made to the Fund by contributing employers on behalf of their employees.

**Cosmetic** – Treatment or surgery to improve or preserve physical appearance. The fact that the patient may suffer psychological or behavioral consequences absent from the treatment or procedure does not make it non-cosmetic or covered by the Plan.

**Covered; Covered Under the Plan** – A term used to indicate that a person is eligible to receive the benefits from this Fund which apply to their status as an employee, or a dependent under the Plan 14 Schedule of Benefits.

**Dependent** – For the purposes of the following definition, “your” means an eligible employee. A dependent is one of the following:

1. Your legal spouse (from whom you are not divorced).
2. Your child who is less than 26 years old. (Your child will remain eligible through the end of the calendar month in which their 26th birthday occurs.)
3. Your unmarried child who is age 26 or older and who is permanently and totally disabled because of intellectual disability, mental incapacity, or physical disability, as certified by a doctor. The child must have become disabled before becoming age 26; must remain disabled, be incapable of self-sustaining employment, must be dependent upon you for the major portion of their financial support and maintenance, and specifically not provide more than 50% of their own support during any calendar year. Within 31 days after the child’s 26th birthday, you must furnish, at your own expense, initial proof of the child’s disability and that they became disabled before they became age 26.

Subsequent proof of the child's continued disability may be required by the Trustees, but not more often than once a year.

**You must submit legal documentation of dependent status before claims can be paid for that person.**

*Definition of Child* – For purposes of this definition, a “child” means any of the following:

1. A child born of a valid marriage of yours, including a child legally adopted by you or placed in your home for adoption.
2. A child not born of a valid marriage of yours, of whom you have been determined to be the legal parent. Legal guardianship must be finalized and signed by a court of competent jurisdiction prior to the child's 18th birthday.
3. A stepchild of yours, meaning any child of your spouse who was born to your spouse or who was legally adopted by your spouse before your marriage to them.
4. A foster child, meaning an individual who is placed with you by an authorized placement agency or by judgment, decree, or other order of any court of competent jurisdiction.
5. A child who is determined to be an “alternate recipient” under the terms of a court order which the Trustees determine to be a Qualified Medical Child Support Order (QMCSO). The Trustees, in consultation with the Fund legal counsel, have adopted procedures for determining whether a particular court order qualifies as a QMCSO. If you would like a copy of the Plan's QMCSO procedures, please call or write the Benefit Office. If you are a responsible party in a court action involving a child, you should request a copy of the Plan's procedures BEFORE the final order is entered.

Payment of benefits for any dependent is subject to the terms of the Plan's Coordination of Benefits provisions.

If both you and your spouse are covered under the Plan as employees, a child will be considered a dependent of both of you.

**Durable Medical Equipment** – Equipment that: 1) can withstand repeated use; 2) is primarily and customarily used for a medical purpose and is not generally useful in the absence of an injury or illness; 3) is not disposable or non-durable; 4) is used solely for therapeutic treatment of the patient's physical disorder; 5) is manufactured solely to serve a medical purpose; 6) is appropriate for in-home use.

**Eligible Dependent** – An individual who meets the Plan's definition of a dependent and who is eligible to receive the Plan 14 benefits provided for dependents.

**Eligible Employee** – A person who has met and continues to meet the eligibility requirements for coverage under the Plan as an employee.

**Eligible Family Member** – You (the eligible employee) and any person in your family or household who meets the definition of a dependent.

**Emergency Medical Condition** – A medical condition manifesting itself by acute symptoms of sufficient severity (including severe pain) so that a prudent layperson, who possesses an average knowledge of health and medicine, could reasonably expect the absence of immediate medical attention to result in: placing the health of the individual (or, with respect to a pregnant woman, the health of the woman or her unborn child) in serious jeopardy; serious impairment to bodily functions; or serious dysfunction of a bodily organ or part.

**Employee** – An “employee” is any of the following: 1) any person covered by a collective bargaining agreement between an employer and a Union who is engaged in employment with respect to which the employer is obligated to make contributions to the Fund; 2) any person employed by an employer who has a written agreement with a Union or the Trustees who is engaged in employment with respect to which the employer is obligated to make contributions to the Fund; 3) any person employed by an employer with a collective bargaining relationship with the Union where the employer has an ongoing legal

obligation by operation of law to make contributions to the Fund; or 4) any person employed by a Union, a local Association chapter, this Fund or another trust fund established by a Union and local Association chapter, on whose behalf the Union, Association chapter, or fund has agreed to make contributions to this Fund.

**Employer** – An “employer” is a person, firm, association, partnership, or corporation that: 1) is bound by a collective bargaining agreement or other written agreement with a Union or the Trustees, or has a collective bargaining relationship with a Union or the Trustees that requires payment of contributions to the Fund on behalf of its eligible employees; 2) is a Union or local Association chapter that has agreed to make contributions to the Fund on behalf of its eligible employees; or 3) is the Board of Trustees, or the board of trustees of any jointly sponsored trust fund between a Union and a local Association chapter, who has agreed to make contributions to the Fund on behalf of its eligible employees.

**Experimental or Investigative** – A treatment, procedure, facility, equipment, drug, device, or supply will be considered to be experimental or investigative if it falls within any one of the following categories:

1. It is not yet generally accepted among experts as accepted medical practice for the patient’s medical condition.
2. It cannot be lawfully marketed or furnished without the approval of the U. S. Food and Drug Administration or other federal agency for the member’s particular diagnosis, disease, illness, or condition, and such approval had not been granted at the time the treatment, procedure, facility, equipment, drug, device, or supply was rendered, provided, or utilized.
3. It is the subject of ongoing Phase I or Phase II clinical trials, or is the research, experimental, study, or investigational arm of ongoing Phase III clinical trials, or is otherwise under study to determine its maximum tolerated dose, its toxicity, its safety, its efficacy, or its efficacy as compared with a standard means of treatment or diagnoses, or if the prevailing opinion among experts regarding any such treatment, procedure, facility, equipment, drug, device, or supply is that further studies or clinical trials are necessary to determine its maximum tolerated dose, its toxicity, its safety, its efficacy, or its efficacy as compared with a standard means of treatment or diagnoses.

Provided an individual’s participation in a Phase I, Phase II, Phase III, or Phase IV clinical trial is for the prevention, detection, or treatment of cancer or other life-threatening condition or disease that is covered by the Plan, *Experimental or Investigative* does not include “routine patient costs” related to an individual’s participation in a Phase I, II, III, or IV clinical trial, such as items and services that are otherwise covered by the Plan. “Routine patient costs” do not include: 1) the investigational item, device, or service itself that is the subject of the clinical trial; 2) items and services that are provided solely to satisfy data collection and analysis needs and that are not used in the direct clinical management of the patient; and 3) a service that is clearly inconsistent with the widely accepted and established standards of care for a particular diagnosis.

Determination of whether a treatment, procedure, facility, equipment, drug, device, or supply is experimental or investigative shall be determined solely by the Trustees, in their sole discretion and judgment, in consultation with medical experts of their choosing.

**Fund** – The NECA/IBEW Family Medical Care Trust Fund.

**Home Health Agency** – A public agency or private organization (or a subdivision of such agency or organization) which meets all of the following requirements: 1) it is primarily engaged in providing skilled nursing services and other therapeutic services in the homes of its patients; 2) it has policies (established by a group of professional personnel associated with the agency or organization) governing the services which it provides; 3) it provides for the supervision of its services by a doctor or a registered professional nurse; 4) it maintains clerical records on all of its patients; 5) it is licensed according to the applicable laws of the state in which the patient receiving the treatment resides, in the geographical area in which it is located or in which it provides services; and 6) it is eligible to participate in Medicare.

**Hospice** – A public agency or private organization (or a part of either) primarily engaged in providing a coordinated set of services at home or in outpatient or institutional settings to persons suffering from a terminal medical condition. The agency

or organization: 1) must be eligible to participate in Medicare; 2) must have an interdisciplinary group of personnel that includes the services of at least one doctor and one RN; 3) must maintain clerical records on all patients; 4) must meet the standards of the National Hospice Organization; and 5) must provide the following services, either directly or under other arrangement: nursing care, homemakers and home health aides, medical social services, counseling services and/or psychological therapy, physical, occupational, and speech therapy, and palliative care.

**Hospital** – An institution licensed by the appropriate state agency, which is primarily engaged in providing diagnostic and therapeutic facilities on an inpatient basis for the surgical and medical diagnosis, treatment, and care of injured and sick persons by or under the supervision of a staff of physicians duly licensed to practice medicine, and which continuously provides 24-hour-per-day nursing services by registered graduate nurses physically present and on duty. “Hospital” does not mean other than incidentally:

- An extended care facility, nursing home, place for rest, or a facility for care of the aged;
- A custodial or domiciliary institution which has as its primary purpose the furnishing of food, shelter, training or non-medical personal services; or
- An institution for exceptional or handicapped children.

**Medically Necessary** – Only those services, treatments, or supplies provided by a hospital, a doctor, or other qualified provider of medical services, or supplies that are required, in the judgment of the Trustees based on the opinion of a qualified medical professional, to identify or treat an eligible individual’s injury or sickness and which:

1. Are consistent with the symptoms or diagnosis and treatment of the individual’s injury, disease, or sickness, including premature birth, congenital defects, and birth defects;
2. Are appropriate according to generally accepted standards of good medical practice;
3. Are not mainly for the convenience of the patient, doctor, hospital, or other provider;
4. Are not experimental or investigative; and
5. Are the most appropriate services, supplies, or level of services required to provide safe and adequate care. When applied to confinement in a hospital or other facility, this means that the covered person needs to be confined as an inpatient due to the nature of services rendered or due to the person’s condition, and that the person cannot receive safe and adequate care through outpatient treatment.

The fact that the treating doctor finds that the treatment is medically necessary is not binding on the Trustees.

**Mental or Behavioral Disorder (Mental/Behavioral Disorder)** – A neurosis, psychoneurosis, psychopathy, psychosis, or mental or emotional disease or disorder of any kind, regardless of whether such condition, disease, or disorder has causes or origins which are organic, physiological, traumatic, or functional.

**Non-Bargaining Unit Employee** – An employee who is not a member of any collective bargaining unit represented by a Union and who is a full-time employee of a contributing employer, a local Association chapter, a Union, or the Fund.

**Non-PPO Provider** – A medical facility or provider who does not have an in-force negotiated fee agreement with the Plan’s preferred provider organization.

**Physician; Doctor** – A legally qualified doctor or surgeon who is a Doctor of Medicine (MD), a Doctor of Osteopathy (DO), or a Doctor of Chiropractic (DC), provided that any such individual renders treatment only within the scope of their license and specialty.

**Plan; Benefit Plan; Plan of Benefits** – The self-funded program of health and welfare benefits described in this SPD that are provided by the NECA/IBEW Family Medical Care Plan.



**Plan 14** – The health and welfare benefits described in this SPD which are provided to Plan 14 participants based on the terms of the collective bargaining agreement under which contributions are paid to the Fund.

**PPO Provider** – A medical facility or provider who has an in-force negotiated fee agreement with the Plan's preferred provider organization.

**Reasonable and Customary Charge** – The maximum allowable charge to be considered a covered expense under this Plan. The amount of a reasonable and customary (or usual and customary) charge is determined by comparing a charge with the charges made by persons with similar professional training and experience in the locality concerned (zip code area in which the service is performed) for comparable services and supplies provided to persons of similar age, sex, and medical condition.

**Residential Treatment Facility** – An institution that is engaged primarily in providing mental health and substance use treatment on an inpatient basis and that meets the requirements set forth in 1 or 2 below, provided, however, that it is not a group home, halfway house, wilderness program, or camp:

1. It is a facility in the Plan's PPO network; or
2. It is considered a duly-accredited psychiatric residential treatment facility by the Centers for Medicare and Medicaid Services (CMS). This means it is accredited by The Joint Commission, CARF International, or another CMS-approved agency.

**Self-Payments** – Payments made to the Fund by employees and dependents on their own behalf for the purpose of maintaining coverage under the Plan in accordance with the applicable eligibility rules.

**Skilled Nursing Facility** – An institution, or a distinct part of an institution, which complies with all licensing and other legal requirements and which, to be approved for the purposes of this Plan, meets all of the following criteria:

1. It is primarily engaged in providing inpatient skilled nursing care, physical restoration services, and related services for patients who are convalescing from injury or sickness and who require medical or nursing care to assist the patients to reach a degree of body functioning to permit self-care in essential daily living activities;
2. It provides 24-hour-per-day supervision by one or more doctors or one or more RNs responsible for the care of its inpatients, it provides 24-hour-per-day nursing services by licensed nurses under the supervision of an RN, and it has an RN on duty at least eight hours a day;
3. Every patient is under the supervision of a doctor, and it has available at all times the services of a doctor who is a staff member of a general hospital;
4. It maintains daily medical records on all patients, and it provides appropriate methods and procedures for the dispensing and administering of drugs and biologicals;
5. It has a utilization review plan;
6. It has a transfer agreement with one or more hospitals;
7. It is eligible to participate under Medicare; and
8. It is not, other than incidentally, an institution which is a place for rest, for custodial care, for the aged, for drug addicts, for alcoholics, a hotel, a place for the care and treatment of mental diseases or tuberculosis, or a similar institution.

**Substance Use** – Alcoholism, alcohol use, drug addiction, drug use, or any other type of addiction to, use of, or dependency on any type of drug, narcotic, or chemical (except nicotine).

**TMJ** – Temporomandibular joint syndrome, craniomandibular disorders, and other conditions of the joint linking the jaw bone and the skull, along with the complex of muscles, nerves, and other tissues related to that joint. For the purposes of the Plan, the term *TMJ* includes all of these conditions.

**Totally Disabled; Total Disability –**

1. An employee will be considered totally disabled if they are completely prevented from engaging in any occupation or employment for compensation, wages, or profit solely as the result of accidental bodily injury or sickness.
2. A dependent is considered totally disabled if they are prevented from engaging in substantially all of the normal activities of a person of like age or sex in good health as a result of non-occupational accidental bodily injury or sickness.

If a person receives an award of disability benefits from the Social Security Administration, that person is automatically considered to have met the definition of “totally disabled.”

**Trustees** – The individuals responsible for the operation of the NECA/IBEW Family Medical Care Plan in accordance with the terms of the Trust Agreement, together with such Trustees’ successors. Trustees appointed by the Association are Employer Trustees; Trustees appointed by the Unions are Union Trustees.

**Union** – Any local union affiliated with the International Brotherhood of Electrical Workers, AFL-CIO, which has entered into a collective bargaining agreement requiring contributions to the Fund.

## Subrogation

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If the Fund pays or is obligated to pay benefits on behalf of a participant or a dependent for illness or injury, and the participant or dependent has the right to recover the amounts of such benefits from any other person, corporation, insurance carrier, or governmental agency, including uninsured or underinsured insurance coverage, or any other first-party or third-party contract or claim (hereinafter “third party”), the Fund shall be subrogated to all of the participant’s or dependent’s right of recovery against the third party, to the full extent of payments made by the Fund.

In connection with the Plan’s rights of subrogation and reimbursement, the participant or dependent must:

- Notify the Plan within thirty (30) days of the date when any notice is given to any party, including an attorney, of your intention to pursue or investigate a claim to recover damages or obtain compensation due to any injury, illness, or condition for which the Plan has paid benefits.
- Promptly provide any documents and papers (including but not limited to an assignment of the claim against the other party or parties, assignment to the minor child of any parental claim to recover medical expenses of the minor child, and/or a Subrogation Agreement) to the Fund as the Fund may require.
- Fully cooperate with the Plan’s efforts to enforce its rights of subrogation and reimbursement, including the intervention by the Fund or the joinder of the Fund in any claim or action against the responsible third party.
- Not release or discharge any claim or responsible party, effect any settlement, or dismiss any legal action against another source who may be responsible for paying damages or providing compensation.
- Not effect satisfaction of any judgment resulting from any legal action without first notifying the Fund’s legal counsel and tendering to the Fund’s attorneys the full amount of reimbursement due to the Fund.

If the participant or dependent does not attempt to recover benefits paid by the Fund or for which the Fund may be obligated, the Fund shall, if in the Fund’s best interest and at its sole discretion, be entitled to institute legal action or claim against any and all responsible third parties in the name of the Fund or Trustees to recover all amounts paid to the participant or dependent or paid on their behalf.

In the event of recovery by judgment or settlement against a responsible third party, the Fund's attorneys' fees expended in the collection of the subrogation lien, shall first be deducted. The Fund's subrogation interest, to the full extent of benefits paid or due, as a result of the occurrence causing the injury or illness, shall next be deducted. The remainder or balance of any recovery shall then be paid to the participant or dependent and their attorneys if applicable.

In the event of any failure or refusal by the participant or dependent to execute any document requested by the Fund or to take other action requested by the Fund to protect the interests of the Fund, **the Fund may withhold payment of benefits or deduct the amount of any payments from future claims of the participants or dependents.** After making a claim for benefits from the Fund, the participant or dependent shall take no action which might or could prejudice the rights of the Fund.

**Failure to cooperate in the Fund's subrogation efforts may result in a suspension of benefits.**

**If the participant or dependent recovers any amount by settlement or judgment from or against a third party, the Fund will request repayment of the full amount of benefits paid by the Fund.** If the participant and/or dependent refuses or fails to repay such amount, **the Fund shall be entitled to recover such amounts from the participant and/or dependent by instituting legal action against the participant and/or dependent and/or by deducting such amounts as may be due on future claims submitted by the participant and dependent.** Once a settlement or judgment is reached on the claim, additional bills cannot be submitted with respect to the same injury.

The participant or dependent shall be required to pay their own legal fees and costs and to hire only attorneys who agree to waive the common fund doctrine and to remit the gross rather than the net proceeds from litigation. The Fund shall have a lien on any and all recoveries received by the participant or dependent from any responsible party, enforceable as a provision of this Fund, either before or after an adjudication of liens, for the full amount of benefits paid by the Fund. In the event a court awards the Fund less than the full amount of benefits, through an "adjudication of liens" or otherwise, the specific proceeds received by the participant or dependent shall be subject to a "constructive trust" or "equitable lien" in favor of the Fund in the amount of the difference between the full amount of benefits paid by the Fund and the amount paid to the Fund pursuant to the court's award. The Plan provision establishing a "constructive trust" or "equitable lien" may be enforced through any available equitable remedy to ensure that the proceeds subject to the "constructive trust" or "equitable lien" are turned over to the Fund.

While not limiting the Fund's right to receive the full amount of benefits paid, the Fund may elect to pay a portion of the participant's or dependent's attorney's fees in exchange for the waiver of the terms of the common fund doctrine by the involved attorney and the participant or dependent. The Fund shall pay no legal costs or fees without receiving a recovery and then only within the terms of this provision. If an attorney is hired by or on behalf of the participant or dependent and the Fund is given notice and an opportunity to pursue its own subrogation recovery, the Fund shall not be required to hire an attorney. If the attorney representing the participant or dependent nevertheless wishes to proceed and creates a common fund in which subrogated amounts are paid, the Fund may agree to pay up to 10% to include legal fees, provided that the participant or dependent and the attorney waive any other payment or agreement to reduce recovery from the Fund including, but not limited to, any rights under the common fund doctrine. Said 10% shall also include any prorated portion of the cost of recovery. If the attorney representing the participant or dependent receives either a payment or an agreement to reduce recovery from the Fund (whether in the form of cash payment or reduction of the Fund's right to the full amount of benefits paid by the Fund), the attorney and the participant or dependent will be considered to have waived the common fund doctrine.

The source and timing of the recovery do not limit the Fund's right to recovery. The Fund's right of subrogation begins at any initial payment received by the participant or dependent and takes effect before the whole debt is paid to the participant or dependent.

If an eligible individual under this Plan is covered for benefits by both this Plan and motor vehicle coverage (or should have been covered pursuant to state law), the motor vehicle coverage must pay first, and this Plan will pay second, regardless of whether those laws or insurance policies preclude payment of medical benefits.

If motor vehicle coverage is required by state law but has lapsed or was not obtained by the eligible individual, this Plan will provide benefits less the amounts that would have been paid by the motor vehicle coverage had the eligible individual been covered by motor vehicle coverage.

**Please contact the Benefit Office for more information about subrogation.**

## Coordination of Benefits (COB)

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The Coordination of Benefits provision is referred to as COB.

Benefits are coordinated when both you and your spouse (and/or your dependent children) are eligible for benefits from this Plan and another group health plan (usually your spouse's plan). Coordination allows benefits to be paid by two or more plans up to but not to exceed 100% of the allowable expenses on the claim.

This Plan has a separate but related rule, called the *Working Spouse Rule* (see pages 5-6) that requires spouses to enroll in their employers' health plans. If a spouse fails to enroll in their employer's plan, this Plan will only pay 20% of the covered medical and prescription drug expenses they incur. If your spouse does enroll in their employer's plan, the COB rules described below govern the order and manner in which the two plans will pay their benefits.

### General COB Rules

1. Benefits are coordinated on all employee, and dependent claims. COB applies only to medical, prescription drug, and dental benefits.
2. Benefits are coordinated with other group plans and Medicare. If you are covered under a personal individual plan for which you pay the full premiums, this Plan will not coordinate with that plan but will pay its normal benefits. Benefits are also not coordinated with Medicaid, or, in most cases, TriCare (the healthcare program provided by the U.S. armed service).
3. You must file a claim for any benefits you are entitled to from any other source. Whether or not you file a claim with these other sources, the benefits payable by this Plan will be calculated as though you have received any benefits you are entitled to from the other source(s).
4. Benefits are coordinated based on "allowable expenses," which are expenses that are eligible to be considered for reimbursement.
5. If a person is covered by two or more plans that provide benefits on the basis of negotiated fees, any amount in excess of the primary plan's negotiated fees is not an allowable expense (unless the provider's contract with this Plan's PPO has a provision to the contrary).
6. A plan that pays "primary" benefits is the plan that is required to pay its benefits first. The plan that pays "secondary" benefits is the plan that pays its benefits after the other plan has paid its benefits.
7. This Plan will not pay benefits for expenses which would have been covered by another plan but which are either not paid or are subject to a reduction in benefits because the person failed to take the action required under the other plan's rules. This could occur in a case where the person was required by the other plan to use certain doctors or hospitals under an HMO. Or it could occur in cases where the person failed to comply with the other plan's required utilization review or cost containment procedures, such as hospital preadmission review, second surgical opinions, certification of other types of treatment, or any other required notification or procedure of the other plan, including failing to file a claim on time or failure to provide missing information requested by the other plan.

8. If you and your spouse are both covered as employees under this Plan and one of you (or a child who is a covered dependent of both of you) has a claim, the Plan will coordinate benefits on the claim (two claims must be submitted – one by you and one by your spouse).

### **Order of Benefit Payments**

If all the plans providing benefits for the claim have a COB provision, benefits will be determined based on the first of the following rules that applies:

1. *Non-dependent or dependent* – The plan that covers the person other than as a dependent (for example as an employee) is primary, and the plan that covers the person as a dependent is secondary. (See *If There Is a Third Plan* on page 72 if the claimant is also covered by Medicare.)
2. *Children* – On claims for dependent children:
  - a. When the natural parents are married (and not separated or divorced), or when they are not married but are living together, the plan covering the parent whose birthday comes first in the year will pay first and the plan covering the parent whose birthday comes later in the year will pay second (this is known as the “birthday rule”).
  - b. When the natural parents are separated or divorced, or are not married and not living together, benefits are payable according to any existing court decree. If there is no court decree stating who is responsible for a child’s healthcare, the plan covering the parent with custody (if not remarried) pays first and the plan covering the parent without custody pays second. If the parent with custody has remarried, that parent’s plan pays first, the stepparent’s plan pays second, and the plan covering the parent without custody pays third.

The birthday rule will apply if a court decree awards joint custody without specifying that one party has the responsibility to provide health coverage or in any other situation not addressed in the above rules.

If none of the rules of No. 2 above apply, and the two plans have the same effective date, then the allowable expenses will be split between the two plans.

3. *Active or inactive employee* – The plan that covers a person as an active employee is primary over a plan that covers the person as a laid-off or retired employee. The same order applies to the person’s dependents. (See *If There Is a Third Plan* on page 72 if the claimant is also covered by Medicare.)
4. *Continuation (COBRA) coverage* – If a person whose coverage is provided under a right of continuation provided by federal or state law also is covered under another plan, the plan covering the person as an employee (or as that person’s dependent) is primary, and the continuation (COBRA) coverage is secondary. However, this rule will not apply if the person is covered as a dependent under one plan and as a non-dependent under the other plan. In that case, the plan covering them as a non-dependent is primary, even if the non-dependent coverage is COBRA coverage.
5. *Longer or shorter length of coverage* – The plan that covered the person as an employee or retiree longer is primary.
6. *Two Plan employees* – Claims for two married employees covered under the Plan and their dependent children will be coordinated, subject to rules in No. 2 above.
7. *Other situations* – If the preceding rules do not determine the primary plan, this plan will follow the guidelines established by the National Association of Insurance Commissioners (NAIC) to determine the order of payment. If the NAIC guidelines do not apply to a particular situation, the allowable expenses will be shared equally between the plans, but in no case will this plan pay more than it would have paid had it been primary.

## **COB With Sub-Plans**

If, under this Plan's COB rules, this Plan's coverage is secondary, and if the primary plan includes a provision that results in the primary plan paying a lesser benefit when there is secondary coverage, then this Plan's secondary benefits are limited as follows. This Plan will pay benefits as a secondary payor, but not more than the lesser of the following calculations: 1) the difference between the amount that the covered person's primary plan would have paid if the primary plan had been the only plan providing coverage and the total amount of covered charges; or 2) the amount that this Plan would have paid had this Plan's coverage been primary. This rule takes precedence over any contrary provision in the primary plan and applies whether the coverage under the primary plan is provided through a "subplan," "wrap-around plan," or any other designation.

## **COB With Medicare**

### ***Employees Continuing to Work After Age 65***

If you continue to work for a contributing employer who has 20 or more employees after you become age 65 and eligible for Medicare, you are entitled to the same benefits as employees under age 65 as long as you meet the regular eligibility rules. This Plan will be your primary provider of healthcare benefits unless it is legally permitted to pay second. Medicare will pay secondary benefits only for expenses covered by it and which are not paid by the Plan.

If your dependent spouse is age 65 or older and eligible for Medicare while you are still working and eligible (regardless of your age), this Plan will usually pay its normal benefits for them before Medicare pays unless it is legally permitted to pay second. If they are covered under their own plan, their plan will pay first, this Plan will usually pay second, and Medicare will pay last.

### ***Medicare-Eligible Persons Under 65***

If any covered person is entitled to Medicare for reasons other than being 65 or older (for example, because of disability or being an End Stage Renal Disease beneficiary), this Plan will usually pay its benefits on that person's claims before Medicare pays its benefits unless it is legally permitted to pay second.

### ***Declining This Plan's Coverage***

Persons age 65 or older are also entitled to select Medicare as their only coverage. To do so, they must decline all coverage under this Plan. Contact your local Social Security Administration office if you have any questions about Medicare enrollment or eligibility.

### ***If There Is a Third Plan***

If a person who is eligible for age-65 Medicare is also covered under a plan as a retired worker and under a third plan as a dependent of an actively working spouse, the plan covering the person as a dependent will pay first, Medicare will pay second, and the plan covering the person as a retired worker will pay last. Similarly, if a person who is eligible for age-65 Medicare is covered as a retired worker under one plan and as an active worker under another plan, the plan covering the person as an active worker will pay first, Medicare will pay second, and the plan covering the person as a retired worker will pay last. The order will be different if the Small Employer Exception applies.

## **COB With Automobile Insurance Policies**

In the event a covered person is eligible for benefits for allowable expenses under this Plan and one or more group or individual fault or no-fault automobile insurance policies, the benefits under this Plan will be coordinated with those under the automobile insurance policy or policies so that the total benefits be paid under this Plan and all automobile insurance policies will not exceed 100% of the total allowable expenses actually incurred. In all cases where a covered person is eligible for receipt of benefits under a no-fault automobile insurance policy, the automobile insurance carrier will be primary.

## Trustee Interpretation, Authority, and Right

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The Board of Trustees has full authority to interpret the Plan, all Plan documents, rules, and procedures. Their interpretation will be final and binding on all persons dealing with the Plan or claiming a benefit from the Plan. Parties to whom the Trustees have delegated the right of decision-making will also have the discretion to interpret the Plan. If a decision of the Trustees, or a party to whom the Trustees have delegated decision-making authority, is challenged in court, it is the intention of the parties that such decision is to be upheld unless it is determined to be arbitrary or capricious.

Benefits under this Plan will be paid only when the Board of Trustees, or persons delegated by them to make such decisions, decide, in their sole discretion, that the participant or beneficiary is entitled to benefits under the terms of the Plan.

The Trustees have the authority to amend the Plan, which includes the authority to change eligibility rules and other provisions of the Plan, and to increase, decrease, or eliminate benefits. However, no amendment may be adopted which alters the basic principles of the Trust Agreement founding the Fund, is in conflict with collective bargaining agreement provisions applicable to contributions to the Fund, is contrary to laws governing multiemployer ERISA trust funds, or is contrary to agreements entered into by the Trustees. In addition, and as more fully explained in the *Plan Discontinuation or Termination* section, the Trustees may terminate the Trust and this Plan of Benefits at any time. All benefits of the Plan are conditional and subject to the Trustees' authority to change or terminate them. The Trustees may adopt rules they feel are necessary, desirable, or appropriate, and they may change these rules and procedures at any time.

The Trustees intend that the Plan terms, including those relating to coverage and benefits, are legally enforceable and that the Plan is maintained for the exclusive benefit of the participants and beneficiaries.

## Non-Vested Benefits

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All benefits described in this SPD are non-vested benefits. The Trustees may alter or change the provisions of the Plan at any time, which could result in the elimination of one or more benefits. Any savings that result from the reduction or termination of a benefit will revert to the general Trust Fund.

## Plan Discontinuation or Termination

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The Plan of Benefits and the Trust Agreement under which the Plan was founded may be terminated under certain conditions: if there is no longer a collective bargaining agreement or participation agreement requiring contributions to the Fund; or if it is determined that the Fund is inadequate to carry out the purposes for which the Fund was founded. The Plan may be terminated at any time by a vote of the Trustees or by a written mutual agreement of the Unions and the Association to terminate the Trust, if the action is taken in conformity with applicable law. In such a case, benefits for covered expenses incurred before the termination date will be paid on behalf of covered persons as long as the Plan's assets are more than the Plan's liabilities. Full benefits may not be paid if the Plan's liabilities are more than its assets, and benefit payments will be limited to the funds available in the Trust Fund for such purposes. The Trustees will not be liable for the adequacy or inadequacy of such funds.

## Overpayments; Duty of Cooperation

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Whenever a payment or payments are made in excess of the allowable amount payable under the Plan, the Fund has the right to recover such excess payments from any person(s), service plan, or any other organization to or for which the excess payments were made.

If an overpayment of benefits has been made to or on behalf of the employee or dependent, the Fund, at its option, may require immediate repayment in full; set-off the overpayment from current and future benefit payments, including benefit payments due on behalf of another covered family member; or institute legal action to collect the overpayment.

You and your covered dependents must provide the Fund with any information the Fund deems necessary to determine eligibility, process claims, or implement Plan terms. Failure to provide any information requested by the Plan or its agents may result in the rejection of a claim for benefits.

If an overpayment results from misrepresentations made by or on behalf of the recipient of the benefits, the Fund may also obtain reimbursement of interest, professional fees incurred, and other damages related to that overpayment.

A claim for benefits will be rejected, and the Fund will be entitled to recover money that you, your dependents, or a service provider have received, if a false statement or omission of a material fact was purposely made by any person in order to receive benefits. The Fund may also obtain reimbursement of interest on this money as well as professional fees incurred and other damages.

## HIPAA Privacy Rights

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The Plan has responsibilities under the Health Insurance Portability and Accountability Act (HIPAA) regarding the use and disclosure of your Protected Health Information (PHI). Your PHI is any information that:

1. Identifies you or may reasonably be used to identify you;
2. Is created or received by a healthcare provider, health plan, employer, or healthcare clearinghouse; and
3. Relates to your past, present, or future physical or mental health or condition, or the provision of or payment for healthcare.

The Plan is required to maintain the privacy of your PHI. It is also required to provide you with a notice of its legal duties and privacy practices, and to follow the terms of the privacy notice. However, the Plan is also permitted by law to use and disclose your PHI in certain ways, which are described in the privacy notice.

If you believe your PHI has been impermissibly used or disclosed, or that your privacy rights have been violated in any way, you may file a complaint with the Plan or with the Secretary of the United States Department of Health and Human Services. If you want a copy of the Plan's privacy notice or more information about the Plan's privacy practices, or you want to file a privacy violation complaint, please contact:

NECA/IBEW Family Medical Care Plan  
410 Chickamauga Avenue, Suite 301  
Rossville, GA 30741

Phone: 1-877-937-9602 or 1-706-841-7000

Fax: 1-706-841-7020

Email: [FMCP\\_Customer\\_Service@nifmcp.com](mailto:FMCP_Customer_Service@nifmcp.com)

## Examinations

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The Trustees have the right to have a doctor examine a person for whom benefits are being claimed, to ask for an autopsy in the case of a death, and to examine any and all hospital or medical records relating to a claim.

## Payment of Benefits

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Healthcare benefits are payable individually for you and each of your dependents up to but not to exceed the maximum benefits stated on the Schedule of Benefits according to the following provisions:

1. Blue Card PPO providers and out-of-network providers should submit claims directly to the BCBS affiliate in their state which in turn forwards the claims to Anthem/Blue Cross Blue Shield of Georgia (Anthem). Anthem then sends



the claims to the Benefit Office who processes medical claims on the Plan's behalf. The Plan's share of the expenses will be paid directly to the PPO provider or to the out-of-network provider. The provider will bill you for your share of the expenses, which you must pay directly to the provider. If an out-of-network hospital requires payment from you, see No. 2 below for how benefits are paid.

2. If an out-of-network provider requires payment, you must pay the bill and file a claim for reimbursement. The Plan will reimburse you for the Plan's share of the expenses.
3. In most other cases, benefit payments on claims for yourself and for your dependents will be made to you (employee) unless you assign benefits. Life insurance and loss of life benefits under the AD&D insurance proceeds will be paid to your beneficiary. Benefits are payable only when the required forms and information have been received by the Benefit Office.
4. The Trustees may, from time to time, enter into negotiated fee arrangements with healthcare providers under the terms of which the Plan will receive discounts on fees charged for such services. In such cases, any amount in excess of the negotiated (discounted) fee will not be considered a covered expense.
5. If the Trustees decide that a person isn't mentally, physically, or otherwise capable of handling their business affairs, the Plan may pay benefits to their guardian, or, if there is no guardian, to the individual who has assumed their care and principal support. If the person passes away before all due amounts have been paid, the Trustees may make payment to the executor or administrator of their estate, to their surviving spouse, parent, child or children, or to any individual the Trustees believe is entitled to the benefits.
6. In determining the satisfaction of any deductible amounts and the amount of benefit payments, a charge for any service, treatment, or supply will be considered incurred on the date the service or treatment was rendered or on the date the supply was provided.

Any payments made by the Plan in accordance with these rules will fully discharge the Plan's liability to the extent of its payments.

## **Non-Assignability of Assets; Representations Regarding Coverage**

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No assignment of benefits or other agreement entered into by a covered person purporting to assign a right to collection of benefits to an assignee shall provide the assignee with any right to maintain an action in contract, tort, or as an ERISA benefit claim by the assignee against the Fund or as an ERISA claim by the assignee against the Fund or the Trustees for recovery of any amounts from the Plan. Any claim for payment of benefits must be brought in the name of the person upon whom services were performed.

Any oral or written representation made regarding coverage to any person or entity is made solely in the person or entity's capacity as a representative of a person covered under the Plan inquiring on the covered person's behalf concerning projected levels of Plan coverage. Any such representation provides no right to a person or entity independent of the rights of the covered person under the terms of the Plan. It does not provide the person or entity with an independent right to recover from the Plan or its representatives under any state or federal law, including state contract and tort law.

Any rights a person or entity might have against the Plan or its representatives are solely those which derive from the rights of a participant or beneficiary under the terms of the Plan. No references to coverage and levels of benefits are binding upon the Plan or its representatives unless they have been provided by the full Board of Trustees following a construction of the governing Plan instruments. Any representation regarding coverage and benefit amounts may not be relied upon by any person or entity if it is in any way contrary to the terms of governing written Plan instruments. Entitlements to payment under the Plan may only be obtained through action of the Trustees administering the Plan and these Trustee actions may only be appealed by a person covered under the Plan pursuant to the Plan's appeal procedures and by a benefits claim cause of action brought in a court of competent jurisdiction under ERISA.

In the event that the Plan, the claims administrator, or any third-party makes a direct payment to a person or entity or otherwise communicates to a person or entity on the Plan's behalf, such payment or communication shall in no way be construed or interpreted as a waiver of the Plan's prohibition on assignments.

## **Workers' Compensation Not Affected**

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This Plan is not in place of and does not affect any requirement for coverage under any workers' compensation law, occupational diseases law, or similar law. Benefits that would otherwise be payable under the provisions of these laws will not be paid by the Plan merely because you fail or neglect to file a claim for benefits under the rules of these laws.

## **Release of Information**

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You must provide the Benefit Office with any required authorization for the release of necessary information relating to any claim you have filed, including release of information to your spouse.

## **Breast Cancer Rights**

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The Plan provides benefits for post-mastectomy-related services, including reconstruction and surgery to achieve symmetry between the breasts, prostheses, and complications resulting from a mastectomy (including lymphedema).

## **Your Rights Under ERISA**

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As a participant in the NECA/IBEW Family Medical Care Plan, you are entitled to certain rights and protections under the Employee Retirement Income Security Act of 1974 (ERISA). ERISA provides that all Plan participants are entitled to:

1. Receive Information About Your Plan and Benefits
  - Examine, without charge, at the Plan Administrator's office and at other specified locations, such as worksites and union halls, all documents governing the Plan, including insurance contracts and collective bargaining agreements, and a copy of the latest annual report (Form 5500 Series) filed by the Plan with the U.S. Department of Labor and available at the Public Disclosure Room of the Employee Benefits Security Administration.
  - Obtain, upon written request to the Plan Administrator, copies of documents governing the operation of the Plan, including insurance contracts and collective bargaining agreements, and copies of the latest annual report (Form 5500 Series) and updated Summary Plan Description. The Administrator may make a reasonable charge for the copies.
  - Receive a summary of the Plan's annual financial report. The Plan Administrator is required by law to furnish each participant with a copy of this summary annual report.
2. Continue Group Health Plan Coverage
  - Under certain circumstances, you can continue healthcare coverage for yourself, spouse, or dependents if there is a loss of coverage under the Plan as a result of a qualifying event. You or your dependents may have to pay for such coverage. Review this Summary Plan Description and the documents governing the Plan on the rules governing your COBRA coverage rights.
3. Prudent Actions by Plan Fiduciaries
  - In addition to creating rights for Plan participants, ERISA imposes duties upon the people who are responsible for the operation of the employee benefit Plan. The people who operate your Plan, called "fiduciaries" of the Plan, have a duty to do so prudently and in the interest of you and other Plan participants, covered dependents,

and beneficiaries. No one, including your employer, your Union, or any other person, may fire you or otherwise discriminate against you in any way to prevent you from obtaining a health and welfare benefit or exercising your rights under ERISA.

#### 4. Enforce Your Rights

- If your claim for a health and welfare benefit is denied, in whole or in part, you have a right to know why this was done, to obtain copies of documents relating to the decision without charge, and to appeal any denial, all within certain time schedules.
- Under ERISA, there are steps you can take to enforce the above rights. For instance, if you request a copy of Plan documents or the latest annual report from the Plan and do not receive them within 30 days, you may file suit in a Federal court. In such a case, the court may require the Plan Administrator to provide the materials and pay you up to \$100 a day until you receive the materials, unless the materials were not sent because of reasons beyond the control of the administrator.
- If you have a claim for benefits which is denied or ignored, in whole or in part, you may file suit in a state or Federal court. In addition, if you disagree with the Plan's decision or lack thereof concerning the qualified status of a medical child support order, you may file suit in Federal court. If you believe that Plan fiduciaries misuse the Plan's money, or if you believe you are discriminated against for asserting your rights, you may seek assistance from the U.S. Department of Labor, or you may file suit in a Federal court. The court will decide who should pay court costs and legal fees. If you are successful, the court may order the person you sued to pay these costs and fees. If you lose, the court may order you to pay these costs and fees.

#### 5. Assistance With Your Questions

- If you have any questions about your Plan, you should contact the Plan Administrator. If you have any questions about this statement or about your rights under ERISA, or if you need assistance obtaining documents from the Benefit Office, you should contact the nearest office of the Employee Benefits Security Administration (EBSA), U.S. Department of Labor, listed in your telephone directory, or contact the Division of Technical Assistance and Inquiries, Employee Benefits Security Administration, U.S. Department of Labor, 200 Constitution Avenue N.W., Washington, D.C. 20210.
- You may also obtain certain publications about your rights and responsibilities under ERISA by calling the publications hotline of the Employee Benefits Security Administration. You may also find answers to your questions and a list of EBSA field offices at the EBSA website: [www.dol.gov/agencies/ebsa](http://www.dol.gov/agencies/ebsa).

### **How to Read or Receive Plan Material**

You can read the material listed in the previous section by making an appointment at the Benefit Office during normal business hours. This same information can be made available for your examination at certain locations other than the Benefit Office. The Benefit Office will inform you of these locations and tell you how to make an appointment to examine this material at these locations. You can access these materials online at [www.nifmcp.com](http://www.nifmcp.com). Also, copies of the material will be mailed to you if you send a written request to the Benefit Office. There may be a small charge for copying some of the material. Before requesting material, call the Benefit Office to find out the cost. If a charge is made, your check must be attached to your written request for the material. The Benefit Office address and phone number are shown on page 80 of the SPD.

### **Out-Of-Network Coverage**

Under applicable federal law, when you receive emergency care or are treated by an out-of-network provider at an in-network hospital or ambulatory surgical center, you are protected from surprise billing or balance billing.

## **Balance Billing (also known as “surprise billing”)**

When you see a doctor or other healthcare provider, you may owe certain out-of-pocket costs, such as a co-payment, co-insurance, and/or a deductible. You may have other costs or have to pay the entire bill if you see a provider or visit a healthcare facility that isn't in your health plan's network.

“Out-of-network” describes providers and facilities that haven't signed a contract with your health plan. Out-of-network providers may be permitted to bill you for the difference between what your plan agreed to pay and the full amount charged for a service. This is called “balance billing.” This amount is likely more than in-network costs for the same service and might not count toward your annual out-of-pocket limit.

“Surprise billing” is an unexpected balance bill. This can happen when you can't control who is involved in your care—like when you have an emergency or when you schedule a visit at an in-network facility but are unexpectedly treated by an out-of-network provider.

### **You are protected from balance billing for:**

**Emergency services:** If you have an emergency medical condition and receive emergency services from an out-of-network provider or facility, the maximum the provider or facility may bill you is your plan's in-network cost-sharing amount (such as co-payments and co-insurance). You cannot be balance billed for most emergency services. This includes services you may receive after you are in stable condition, unless you give written consent and waive your protections not to be balanced billed for these post-stabilization services. This does not pertain to ground ambulance claims.

**Certain services at an in-network hospital or ambulatory surgical center:** When you receive services from an in-network hospital or ambulatory surgical center, certain providers may be out-of-network. In these cases, the maximum amount those providers may bill you is your plan's in-network cost-sharing amount. This can apply to emergency medicine, anesthesia, pathology, radiology, or laboratory services. These providers cannot balance bill you and may not ask you to waive your protections against balance billing.

If you receive other services at these in-network facilities, out-of-network providers cannot balance bill you, unless you provide written consent and waive your protections.

**You are never required to waive your protections from balance billing. You also are not required to receive out-of-network care. You may choose a provider or facility in your plan's network.**

When balance billing isn't allowed, you also have the following protections:

- You are only responsible for paying your share of the cost (e.g., the co-payments, co-insurance, and deductibles that you would pay if the provider or facility was in-network). Your health plan will pay out-of-network providers and facilities directly.
- Your health plan generally must:
  - Cover emergency services without requiring you to obtain prior authorization (approval for services in advance).
  - Cover emergency services by out-of-network providers.
  - Calculate what you owe the provider or facility (cost-sharing) based upon what it would pay if services were provided by an in-network provider or facility, as shown on your explanation of benefits.
  - Count any amount you pay for emergency services or out-of-network services toward your deductible and out-of-pocket limit.

If you believe you have been billed incorrectly, you may contact the U.S. Department of Labor at 1-866-444-EBSA (3272). You may also visit [www.dol.gov/agencies/ebsa](http://www.dol.gov/agencies/ebsa) for more information about your rights under federal law.

## General Information About Your Plan

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**Name of Plan/Fund** – The name of your Plan is the NECA/IBEW Family Medical Care Plan. The name of the trust fund through which your Plan is provided is the NECA/IBEW Family Medical Care Trust Fund.

**Plan Sponsorship and Administration** – Your Plan is sponsored by a joint labor-management Board of Trustees. The Board of Trustees is the Plan Administrator. The Board is divided equally between Trustees appointed by the Union membership and by Trustees appointed by the Employer Association. The names and addresses of the individual Trustees are shown on page 80.

A complete list of employers and the Unions sponsoring the Plan may be obtained by participants and beneficiaries upon written request to the Board of Trustees and is available for examination by participants and beneficiaries, as required by DOL regulations 29 CFR §§ 2520.104b-1 and 2520.104b-30. This right includes a “superseded” collective bargaining agreement if such agreement controls any duties, rights, or benefits under the Plan.

The Trustees are assisted in the administration of the Plan by the Benefit Office. For the contact information of the Benefit Office, please see the inside front cover of this SPD or page 80.

**Service of Legal Process** – Service of legal process may be made on the Board of Trustees or on any individual Trustee. Service may also be made on the Benefit Office.

**Source of Financing/Plan Participation** – The Fund receives contributions from employers under the terms of collective bargaining agreements and participation agreements and from the Union. The Fund also receives self-payments from employees and dependents for the purpose of continuing coverage under the Plan. It may also receive rebates from the administrator of its prescription drug program.

Employees are entitled to participate in this Plan if they work under one of the collective bargaining agreements or participation agreements and if the required contributions are made to the Fund on their behalf. Administrative employees of the Union are also entitled to participate in the Plan.

**Type of Plan/Accumulation of Assets/Payment of Benefits** – The NECA/IBEW Family Medical Care Plan is classified as a health and welfare benefit plan, providing benefits of the type described in the following paragraph. Employer contributions and self-payments by employees and dependents are received and held in trust by the Trustees pending the payment of benefits, insurance premiums, and administrative expenses.

The Plan provides medical (hospital and physician) and prescription drug benefits on a self-insured basis. When benefits are self-insured, the benefits are paid directly from the Fund to the claimant or beneficiary. The self-insured benefits payable by the Plan are limited to the Plan assets available for such purposes.

This Plan is not an insurance policy and no benefits other than the life insurance and AD&D insurance are provided by or through an insurance company. The Plan provides life insurance and AD&D insurance benefits through Union Labor Life Insurance Company, 1625 I (Eye) Street NW, Washington, D.C., 20006.

**Plan/Fund Year** – The Plan’s financial records are maintained on a twelve-month fiscal year basis, beginning January 1 of each year and ending December 31 of the same year.

**Plan/Fund Identification Numbers** – The Employer Identification Number (EIN) assigned to this Plan by the I.R.S. is 75-3198514. The Plan Number (PN) assigned to the Plan of Benefits is 501.

**Medicare Payor Identification Number** – The Medicare Payor Identification Number assigned to this Plan is 74234. The Medicare RRE Identification Number is 48594.

# BOARD OF TRUSTEES

Union Trustees	Employer Trustees
<p><b>Mr. Kenneth W. Cooper</b>            International President            International Brotherhood of Electrical Workers            900 Seventh Street NW            Washington, DC 20001</p>	<p><b>Mr. David Long</b>            Chief Executive Officer            National Electrical Contractors Association            3 Bethesda Metro Center, Suite 1100            Bethesda, MD 20814</p>
<p><b>Mr. Paul A. Noble</b>            International Secretary-Treasurer            International Brotherhood of Electrical Workers            900 Seventh Street NW            Washington, DC 20001</p>	<p><b>Mr. Ryan Courtney</b>            Executive Director of National Labor Relations            National Electrical Contractors Association            3 Bethesda Metro Center, Suite 1100            Bethesda, MD 20814</p>
<p><b>Mr. Ed Allen</b>            IBEW Local Union 66            4345 Allen Genoa Road            Pasadena, TX 77504</p>	<p><b>Mr. Gregory Bowman</b>            Nabco Electric            2800 2nd Avenue            Chattanooga, TN 37407</p>

To contact the Benefit Office	To write to the Board of Trustees
<p>Call: 1-877-937-9602 or 1-706-841-7000            Fax: 1-706-841-7020</p> <p>Write a letter to:</p> <p>NECA/IBEW Family Medical Care Plan            410 Chickamauga Avenue, Suite 301            Rossville, GA 30741</p>	<p>Address your letter as follows:</p> <p>Board of Trustees            NECA/IBEW Family Medical Care Plan            2400 Research Boulevard, Suite 500            Rockville, MD 20850</p>

# FUND PROFESSIONALS

<b>Executive Director</b>	
<p><b>Mr. Darrin E. Golden</b>            NECA/IBEW Family Medical Care Plan            2400 Research Boulevard, Suite 500            Rockville, MD 20850</p>	
<b>Administrative Office</b>	<b>Fund Counsel</b>
<p>NECA/IBEW Family Medical Care Plan            2400 Research Boulevard, Suite 500            Rockville, MD 20850</p>	<p>Potts-Dupre, Hawkins &amp; Kramer, Chartered            900 7th Street NW, Suite 1020            Washington, DC 20001</p>
<b>Legal Counsel – Audit &amp; Delinquencies</b>	<b>Fund Consultant</b>
<p>FordHarrison            1300 19th Street NW, Suite 700            Washington, DC 20036</p>	<p>Foster &amp; Foster Actuaries and Consultants            184 Shuman Boulevard, Suite 305            Naperville, IL 60563</p>

# Notes



# Notes

## **IMPORTANT NOTICE ABOUT YOUR BENEFIT PLAN**

January 2025

To Plan 14,15, 17 and 18 Participants:

This notice summarizes important changes to the NECA/IBEW Family Medical Care Plan. If you have any questions regarding the changes summarized in this Summary of Material Modifications (“SMM”), you should contact the Benefits Office. Please keep a copy of this SMM with your Summary Plan Description for future reference.

### **Cochlear Implants**

Effective February 1, 2025, the Plan will cover cochlear implants and any upgrade to or replacement parts so long as they are considered medically necessary. Prior authorization is required. All other plan provisions apply, and this benefit is subject to the Plan’s deductible and any applicable coinsurance or copayment.

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Please keep this notice with your Summary Plan Description booklet for future reference.

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